### **Terminator Salvation™**



Setup and Operations Manual
42" Deluxe

### **Table of Contents**

Safety	3
Product Specifications	5
Setup	6
Adjustments, Audits and Diagnostics	
Maintenance (Including critical gun maintenance procdedure)	34
Wiring	37
Parts	42
Troubleshooting	50
CoinUp <sup>®</sup> Operation Overview	
Forms	65



### **OPERATION**

Before operating game, read this manual. Failure to properly install and operate this game could result in malfunction or accident. Operate the game in accordance with the manual.

### **TRANSPORTING**

The cabinet is very heavy. Because the monitor is high, the cabinet is also very top-heavy. Use appropriate care when moving or transporting cabinet. It contains fragile glass and electronic components. Avoid rough handling.

### **PROXIMITY TO NEON LIGHTS**

Locating the cabinet near neon lights may reduce the ability of the IR sensors to accurately track the guns. It is recommended that the cabinet be placed far away from neon lights or that any nearby neon lights be turned off.

### **HANDLING COMPONENTS**

Many components are extremely sensitive to handling, environmental and Electrostatic Discharge (ESD) events—especially the computer. Do not handle it roughly. Before servicing, call your distributor and inquire about the PC warranty. Use proper ESD procedures when servicing. Protect components from harmful environmental conditions, such as extreme temperatures, excessive moisture or other damaging effects.

### **DISCONNECT POWER**

Always turn the power off and unplug the unit before servicing or making adjustments unless otherwise instructed. Installing or repairing components while power is on can damage the components and void the warranty.

### **GROUNDING**

Avoid electrical shock. Do not plug in AC power until you have inspected and properly grounded the unit. Only plug into a grounded, three-wire outlet. Do not use a "cheater" plug or cut off the ground pin on the line cord.

### **ELECTRICAL SHOCKS**

There is no isolation transformer in the cabinet. Disconnect AC power before servicing. However, be aware that lethal voltages can remain in the electronic components even when AC power is disconnected. Use extreme caution when servicing. Verify that there is a working ground connection. If the unit sustains water damage, cease using it immediately and unplug AC power.

### **MONITOR**

The monitor contains no user serviceable parts. Do not attempt to service the monitor.

### **POWER SELECTOR**

Before installing game, ensure the voltage on the PC is set properly. There is a 115/230 VAC selector switch that must be set for the correct voltage for your site. Verify the fluorescent lamp rating. The rating must match the line voltage at the installation site.

### **POWER CORD**

If the power cord is damaged or lost, replace it with an identical cord as supplied by the manufacturer or an authorized service agent.

Service Manual Safety

### **SURGE SUPRESSOR**

It is recommended that you plug your game's power cord into a surge suppressor to help protect from power surges that may damage sensitive electronic components.

### **CONNECTORS**

Ensure all connectors mate properly. If connectors do not slip in easily, do not force them. Connectors are often keyed and only connect one way. Check for correct orientation.

### **COMPUTER**

The computer contains sensitive components, including a hard drive. Do not handle it roughly. Call your distributor before servicing its internal components. Ask about warranty information as it relates to the PC.

Do not turn the PC power switch on or off. It should remain permanently in the ON position.

Cycle AC power on or off with the cabinet power switch.

A dongle has been inserted into one of the USB ports. This is required for game play.

Do not remove the dongle except for troubleshooting purposes.

### **FLUORESCENT TUBES**

A dropped fluorescent tube may break and implode. Shattered glass from the implosion can travel long distances and cause bodily injury. Use proper procedures when handling broken materials, as these items can contain hazardous material such as mercury or lead.

### **HAZARD TO EPILEPTICS**

A small portion of the population has an epileptic condition that may cause seizures. Affected persons experience seizure while watching some television pictures or playing certain video games. People who have not had seizures may still have an undetected epileptic condition. If anyone in your family has experienced epilepsy symptoms (seizures or loss of awareness), consult your physical before using video games. While children play video games, a parent should observe. Be alert to the following symptoms: dizziness, altered vision, eye or muscle twitching, involuntary movements, loss of awareness, disorientation or convulsions. If you or your child experiences these symptoms, discontinue use immediately and consult your physician.

### **M**ANUAL

Keep this manual available and ready for use. If the game fails to function properly, turn off the machine and unplug the AC line cord. Contact your local distributor. Your warranty, when applicable, lasts 60 days from your purchase date. You may not reproduce this document or any of its contents without written authorization from Raw Thrills, Inc. or Play Mechanix™ Inc.

### **SPECIFICATIONS**

For reasons such as performance, this product's specifications may change without notice. Federal patent, copyright and other intellectual property laws protect the content, devices and design of the game and its equipment.

### **Product Specifications**

### **Electrical Power**

United States, international and Japan

120 VAC @ 60 Hz, 5 amps 240 VAC @ 50 Hz, 2.5 amps 100 VAC @ 50 Hz, 5 amps

### **DC Power Fuse Guide**

+5 VDC 2 amp Slow Blow +12 VDC 7 amp Slow Blow

### **Temperature**

32° F to 100° F

(0° C to 38° C)

### **Humidity**

Must not exceed 95% relative humidity

### **Dimensions**

Height: 103.5" (2.63 meters) with Terminator head affixed

Width: 47" (1.19 meters)

Depth: 63" (1.60 meters)

### **Carton Weight**

Monitor assembly: 438 lbs. (199 kg)

Front pedestal: 192 lbs. (87 kg)

Service Manual Setup



### **Unpack Materials**

- 1. Place the shipping crates on a flat, stable surface.
- 2. Cut the banding straps and remove the cardboard lids.
- 3. Lift off the large cardboard containers surrounding the front pedestal and monitor assemblies and remove any shipping cleats.
- 4. With at least two people, remove the front pedestal and monitor assemblies from the pallets.
- 5. Remove any additional banding from the monitor assembly.
- 6. Set aside the box with the Terminator head.
- 7. Set aside the box with the side caps.
- 8. Dispose of any bubble wrap and other packing materials.
- 9. Remove the coin door key from the coin return chute.
- 10. Open the top coin door.
- 11. Locate the key for the back door and the cash box door.
- 12. Open the cash box door and remove the cash box.
- 13. Remove the items inside the cash box, including this service manual, an AC line cord, a bag of screws, nuts and tools and a warranty card.
- 14. With at least one assistant, roll the monitor assembly to a suitable playing area. *Note: keep the monitor assembly about eight inches from the wall.*

### **PROXIMITY TO NEON LIGHTS**

Locating the game cabinet near neon lights may reduce the ability of the IR sensors to accurately track the guns. Place the cabinet far away from neon lights or turn off any nearby neon lights.

- 15. With at least one assistant, roll the front pedestal assembly about a foot in front of the monitor assembly.
- 16. Remove packing material from the guns.
- 17. Check the AC line cord for visible signs of damage.

Pay particular attention to the plug and line cord insulation.

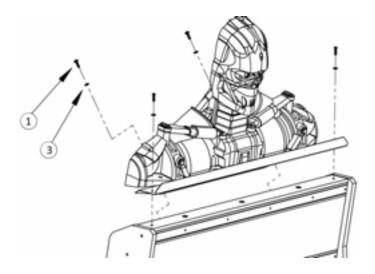
- 18. Open the boxes with the Terminator head and side caps and remove all items.
- 19. Check for shipping damage to the following:
  - Left and right guns, cables and decals
  - Cabinet glass: marquee and monitor
  - Cabinet decals, back door and coin door
  - Terminator head assembly
  - Side caps (two each of two types)

### **Check Electrical Settings**

- 1. Verify the voltage in the nearest AC outlet.
- 2. Verify the AC outlet ground connection is present and working.
- 3. Open the back door of the monitor assembly.
- 4. Near the AC power transformer, verify that the voltage selector switch is set for the correct AC voltage.
- 5. Route the line cord so that the plug is near the AC outlet.
- 6. Replace the back door of the monitor assembly.
- 7. Move the monitor assembly a few inches from the wall.

### **Assemble Terminator Head**

- 1. Using a ladder and an assistant to hold the Terminator head assembly in place, lift the component above rear of monitor assembly.
- 2. Attach the four-pin connector of the Terminator head assembly into its mate on the rear of the monitor assembly.
  - Note: Do not force connector. If it does not connect easily, turn it 180 degrees and try again.
- 3. Align bracket of Terminator head assembly with the four holes in the top and on the angled back of monitor assembly.
- 4. Affix a 1 ¼-20 x 1" black TORX screw and a 3 ¼-20 black flat washer by hand through each of the two top holes.
  - Do not tighten screws.
- 5. Affix a ① TORX screw and a ③ flat washer by hand through each of the two holes on the angled part of the bracket into the monitor assembly.
- 6. Tighten all screws with supplied TORX wrench.



**Terminator Head Installation** 

Service Manual Setup

### **Attach Front Pedestal to Monitor Assembly**

1. Move front pedestal assembly a few inches away from the monitor assembly.

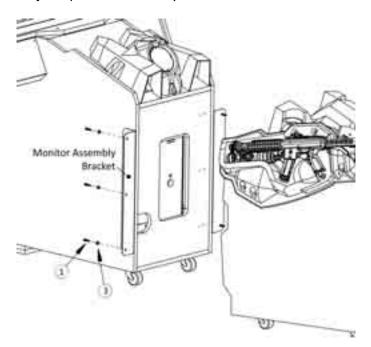
### **CONNECTORS**

Ensure all connectors mate properly. If connectors do not slip in easily, do not force them. Connectors are often keyed and only connect one way. Check for correct orientation.

- 2. Gently pull all connectors through the round holes in the front pedestal and monitor assembly.
- 3. Connect single-pin ground cable from monitor assembly to front pedestal.
- 4. Connect either USB cable from monitor assembly to either USB cable from front pedestal.

  Note: the USB gun cables are interchangeable. The PC will decide which is the right and left gun.
- 5. Connect the 10-pin and 16-pin data/power connectors from the monitor assembly to their mates from the front assembly
- 6. Move front pedestal so that it is flush with monitor assembly.

  Caution: make sure cables are not pinched. Tuck them back through the round hole into either cabinet.
- 7. Align holes in monitor assembly brackets with holes in rear of front pedestal assembly. Adjust leg levelers on front pedestal assembly as needed.

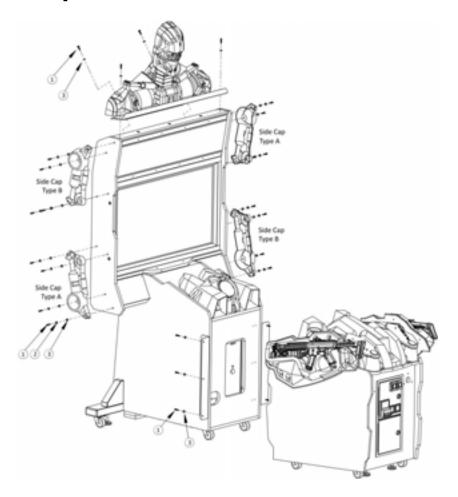


Monitor Assembly to Front Pedestal Installation

- 8. Insert a ① TORX screw and a ③ flat washer by hand through each of the three holes at the front of the left bracket into the three holes of the front pedestal.

  Do not tighten screws.
- 9. Repeat with other bracket.
- 10. Tighten all screws with supplied TORX wrench.

### **Install Side Caps**



Side Cap Installation (front pedestal unattached to show details)

- 1. Hold lower left side cap against left side of monitor so that all four holes in side cap align with holes in left side wall of monitor.
  - Note that the lower left and upper right side (Type A) caps are interchangeable.
  - The lower right and upper left side caps (Type B) are interchangeable.
- 2. Insert a ① TORX screw, a ② ¼-20 black lock washer and a ③ flat washer by hand through each of the four holes in side cap into side of monitor.
- 3. Tighten screws with TORX wrench.
- 4. Repeat for remaining three side caps.
- 5. Position game in desired final location.
- 6. Adjust leg levelers to lift caster wheels above floor and make game level.
  - Note: Use level to check that game is stable and that monitor is parallel to floor.

Service Manual Setup

### **Startup Game**

- 1. Plug in line cord to AC outlet.
- 2. Turn the power switch to ON.
- 3. Verify that the cooling fan located on the bottom back of the game is working.

  If not, turn off AC power and disconnect line cord. Refer to the diagnostic section of this manual.
- 4. Check that no component is excessively hot or emitting foul odors.

  If not, turn off AC power and disconnect line cord. Refer to the diagnostic section of this manual.
- 5. Once software loads, you will be asked to calibrate the guns.

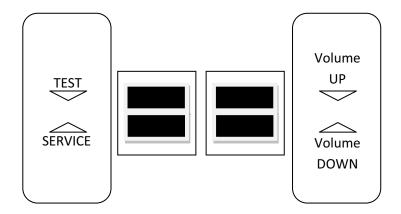
  If not, enter the service menu by pressing the TEST button located on the bracket inside the top coin door.

Note that gun maintenance procedure is listed on page 34.

### **First Gun Calibration**

The Service Button Panel has four buttons, three of which can navigate the menu system.

But it is easiest to navigate with a Start button and trigger/ pump.



- Service Panel TEST button enters diagnostic system.
- Either Start button or
   TEST button selects the highlighted option.
- Service Panel VOL button or
   Squeezing either trigger moves down through menu or setting choices.
- Service Panel VOL + button or
   Pumping either gun moves up through menu or setting choices.
- Highlight and select Exit to return to previous screen.

An on-screen message acknowledges changes or when you exit a selection without making a change.

At the bottom of each screen there is a brief description of the menu option's function. A complete description is available here for all menu functions.

Instructions for completing your first calibration start on the next page.

Additional gun maintenance procedures are listed on page 34.

Service Manual Setup

1. If the calibration screen is not already visible, press the TEST button inside the coin door to enter the Diagnostic System.

- 2. From the Main Menu, use a gun trigger to highlight Gun Calibration.
- 3. Press a Start button to enter calibration.
- 4. Pull the trigger on the left gun to indicate that it is Player 1.



5. Stand directly in front of the gun pedestal and aim the left gun at the "+" sign and shoot.



- 6. Follow on-screen instructions on the gun tracking screen. The dot indicates the spot where the gun is aimed. Verify accuracy by pointing at different areas of the screen.
- 7. Accept calibration by pressing the left Start button.



8. Repeat steps 5-7 for right gun.

- 9. Press Start button when finished.
- 10. From Main Menu, squeeze a gun trigger to cycle through choices until you reach System Tests.
- 11. Press a Start button to select System Tests Menu.

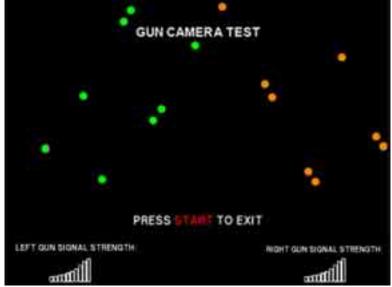
# EXIT OPERATOR ADJUSTMENTS GENERAL AUDITS ONLINE MENU GUN CALIBRATION RESET MENU SYSTEM INFORMATION MENU SYSTEM TESTS MENU COLLECTIONS VIEW LOG

- 12. Squeeze the trigger to highlight the Gun Tests Menu.
- 13. Press the Start button to select the Gun Camera Test.

GUN TESTS
EXIT
GUN STATUS MESSAGES
GUN CAMERA TEST
GUN CLICK TEST
GUN ELECTRONICS TEST
GUN CALIBRATION

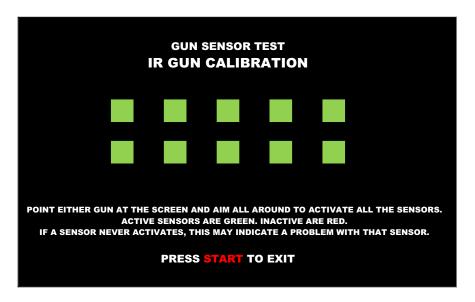
- 14. Press the Start button to return to the System Tests menu.
- 15. Squeeze the trigger to highlight Gun Camera Test.
- 16. Press the Start button to begin the test.

Service Manual Setup



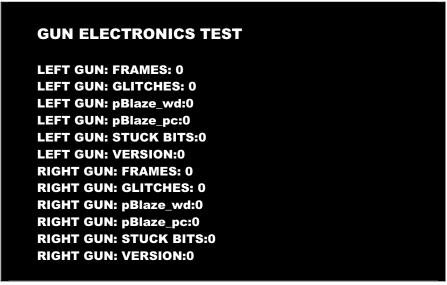
- 17. You may use one or both guns for this test. Each gun controls a dual-track of colored dots. As you tilt each gun, the orientation of the tracks rotates as the sensors perceive the change in angle. The strength of each gun's signal is noted in a bar chart.

  Note whether any of the dots disappear or flicker when near the center of the screen. This may indicate a dirty or poorly functioning camera inside the gun.
- 18. Press the START button to return to the System Tests menu
- 19. Squeeze the trigger to highlight the Gun Sensor Test.
- 20. Press the START button to begin the test.



- 21. Sweep the gun from left to right and back again and watch the squares on screen to ensure they all turn green.
  - If any squares remain red as the gun passes them, that particular IR sensor may be dirty or damaged.
- 22. Press the Start button to return to the System Tests menu.

- 23. Squeeze the trigger to highlight the Gun Electronics Test.
- 24. Press the Start button to begin the test.



- 25. Ensure the guns pass all tests.
- 26. Press the Start button to conclude the test and return to the System Tests menu.
- 27. Press the Start button again to return to the Main Menu.
- 28. Using the Diagnostic system, described later in this manual, run other diagnostics and make desired adjustments.

### Other Tests

See the Diagnostic Section for further information.

- 1. Enter the Switch Test menu and verify all switches function.
- 2. Enter the Screen Test menu and verify that video is acceptable.
- 3. Enter the Sound Test menu and verify the audio works and is not distorted.
- 4. Enter the Coin Meter Test menu and verify the operation of the coin meter.
- 5. Enter the Cabinet Lamps Test menu and verify that all cabinet lights work correctly.
- 6. Enter the Watchdog Test menu, which reboots the game.
- 7. Upon a successful reboot, you are ready to make adjustments to pricing, volume and other functions found in the Adjustments, Audits and Diagnostics section.

Additional gun maintenance procedures are listed on page 34.

### Adjustments, Audits and Diagnostics

### **Diagnostic Menu Screens and Descriptions**

See First Gun Calibration for information on accessing the diagnostic menu system.

### Main Menu

### **MAIN MENU**

EXIT
OPERATOR ADJUSTMENTS
GENERAL AUDITS
ONLINE MENU
GUN CALIBRATION
RESET MENU
SYSTEM INFORMATION MENU
SYSTEM TESTS MENU
COLLECTIONS
VIEW LOG

### Main Menu

### **Operator Adjustments Menu**

This menu controls gameplay, coinage and sound adjustments.

### OPERATOR ADJUSTMENTS EXIT

GAME ADJUSTMENTS
COIN ADJUSTMENTS
PLAYER COST
VOLUME

You can improve collections by customizing performance with game adjustments. Each variable on an adjustment menu changes an aspect of game play or appearance. Optimizing these settings can maintain player interest and improve earnings. Monitor the effects of adjustments by comparing audit information and earnings before and after changes.

### Main Menu

### **Operator Adjustments Menu**

**Game Adjustments Menu** 

This controls elements of the player experience and the time the game contacts the CoinUp® server to check for software updates.

GAME ADJUSTMENTS
EXIT
SKILL LEVEL NORMAL
AVERAGE GAME LENGTH 120
RELOAD OFFSCREEN OFF
VIOLENCE NORMAL

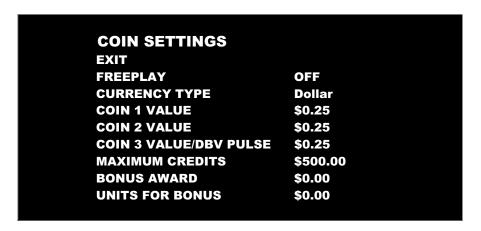
### **Settings, Defaults and Choices**

Setting	Description	Default	Choices
Skill Level	<ul> <li>Adjusts game difficulty by changing how gun reloads.</li> <li>EASY. Ammunition is restored whenever clip runs out.</li> <li>NORMAL. After each 60 shots, player must reload by pumping gun magazine clip.</li> </ul>	Normal	Normal / Easy
Average Game Length	Adjusts length of game in seconds and adjusts damage amounts.  The time can be changed in five-second increments.	120	20 - 300
Reload Off Screen	Turning this function on allows players to shoot the gun off screen to reload their weapon. This may be useful while you are awaiting a replacement part.	Off	Off/On
Violence	Toggles the display of certain violent scenes in the game.	Normal	Normal / Low

### **Operator Adjustments Menu**

### **Coin Settings Menu**

This menu does **not** set game price, but specifies how much game credit is given for money added to the machine. The smallest accepted coin is a quarter, the typical setting for both coin values in the U.S. The DBV value is also a multiple of 25¢.



### **Settings, Defaults and Choices**

Setting	Description	Default	Choices
Freeplay	Players can start games without money by pressing START. Use this for promotions, non-commercial applications or to test the machine.	Off	On / Off
Currency Type	Changing currency type resets coin door values. The denomination symbol changes on screen with each currency.	US Dollar	Yen, Won, Ruble, Real, Peso, Krona, Guilder, Franc, Can. Dollar, Coins, Euro, NZ Dollar, Rand, Pound, Aus. Dollar
Coin 1 Value	Lets you set coin slot pricing.	\$0.25	\$0.25 - \$63.75 in \$.25 increments
Coin 2 Value	Lets you set coin slot pricing.	\$0.25	\$0.25 - \$63.75 in \$.25 increments
Coin 3 Value / DBV Pulse	The bill validator (DBV) translates bills into electronic pulses. Every \$1 bill results in four pulses; each \$5 bill is 20 pulses; \$10 bill is 40 pulses, etc. This setting determines how much game credit is awarded per pulse. With default setting of \$0.25, every \$1 bill will award \$1 in game credit. Set to \$0.50, every \$1 bill will award \$2 in game credit.	\$0.25	\$0.25 - \$63.75 in \$.25 increments
Maximum Credits	The highest number of unplayed credits allowed.	\$500	\$125 - \$500 in \$.25 increments
Bonus Award	The amount of credit awarded per bonus unit (see below).	\$0.00	\$0.00 - \$63.75 in \$.25 increments
Units for Bonus	The value a player must enter to get bonus credit.	\$0.00	\$0.00 - \$50.00 in \$.25 increments

### Bonus Award/Units for Bonus example.

To give players \$1.25 in credit for every dollar put in the DBV, set Bonus award to \$.25 and Units for Bonus to \$1.

### Main Menu

**Operator Adjustments Menu** 

**Player Cost Menu** 

### **Settings, Defaults and Choices**

Setting	Description	Default	Choices
Start Cost	The amount of money required to begin a game.	\$1.00	\$0.00 - \$63.75 in \$0.25 increments
Continue Cost	The amount of money required for a player to continue a game.	\$1.00	\$0.00 - \$63.75 in \$0.25 increments

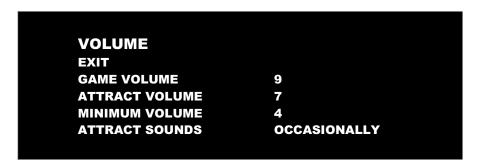
### **FEE ADJUSTMENT**

Note that CoinUp® fee cannot be adjusted by the operator.

### **Operator Adjustments Menu**

### **Volume Menu**

Rather than requiring a manual dial or up/down buttons, all volume adjustments can be made digitally with this menu. However, during Attract Mode, pressing the Service Panel Vol + and Vol – buttons only adjusts Attract Mode volume.



### **Settings, Defaults and Choices**

Setting	Description	Default	Choices
Game Volume	This affects sound only while game is played.	9	0 – 32
Attract Volume	This can be silenced or turned up as an advertisement to draw in players.	7	0 – 32
Minimum Volume	Determines the lowest setting possible for both Game and Attract Volumes	4	0 – 32
Attract Sounds	This determines how often the game's "advertising" sounds will be heard.	Occasionally	Never/Occasionally/Always

### Main Menu

### **Audits Menu**

Audit screens help assess game performance, find intermittent problems, decide whether to adjust game difficulty and free game award and help maximize game earnings.

AUDITS
EXIT
GENERAL AUDITS
SYSTEM AUDITS
COIN AUDITS

### Main Menu

### **Audits Menu**

### **General Audits**

## GENERAL AUDITS EXIT PLAYER STARTS 0 PLAYER CONTINUES 0 PLAYER CONTINUES OFFERED 0 GAMES STARTED 0 GAMES ENDED (NOT WON) 0 GAMES COMPLETED (WON) 0 AVERAGE GAME TIME (SHOOTING) 0 AVERAGE GAME TIME (TOTAL) 0

**Audits Menu** 

**System Audits** 

SYSTEM AUDITS

EXIT
PLAY TIME 0 yr 0 dy—0:00:00
UP TIME 0 yr 0 dy—0:00:00
WATCHDOGS 0
EXCEPTIONS 0
BAD TRAPS 0

### Main Menu

**Audits Menu** 

**Coin Audits Menu** 

COIN AUDITS
EXIT
TOTAL COIN 1 \$0.00
TOTAL COIN 2 \$0.00
TOTAL COIN 3 (DBV) \$0.00
BONUS COINS \$0.00
LIFETIME COIN COUNT \$0.00
SERVICE CREDITS \$0.00

### Main Menu

**Online Menu** 

These menus are used by games connected to CoinUp®. See CoinUp® Operation Overview section in this manual and visit <a href="https://www.coinup.com">www.coinup.com</a> for more information.

### Main Menu

**Gun Calibration Menu** 

This is the same procedure described earlier in the First Calibration section.

### Main Menu

**Reset Menu** 

RESET MENU
EXIT
RESET GAME AUDITS
RESET HIGH SCORES
RESET CREDITS
RESET COIN COUNTERS
RESET ADJUSTMENTS
FACTORY RESET

Reset Game Audits zeroes out game audits, system audits and game purchase audits.

Reset High Scores zeroes out high score tables.

Reset Credits zeroes out money in.

Reset Coin Counters zeroes out coin audits, but leaves alone lifetime and service credits.

**Reset Adjustments** sets operator adjustments to defaults.

Factory Reset performs all the above resets.

### Main Menu

### **System Information Menu**

These submenus can give you information on how the system has been functioning and on various settings and updates.

SYSTEM INFORMATION

EXIT
VERSION LIST
DIPSWITCH SETTINGS
TELEMETRY STATS
SWITCH TELEMETRY

**System Information** 

**Version List** 

For troubleshooting purposes, this menu gives you information on the latest update of various components.

 VERSIONS

 EXIT

 SOUND
 19.3

 JAMMA
 25q.H8b.Fd1.U2a R

 PMNET
 00.00.00

 SOFTWARE
 00.84.00.US.D - Build: Dec 8 1009 11:39:04

 LEFT GUN
 0

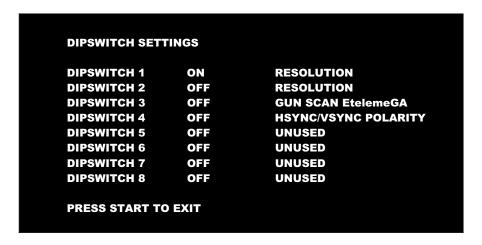
 RIGHT GUN
 0

### Main Menu

**System Information** 

**DIP Switch Settings** 

This checks the DIP Switch settings on the I/O Board

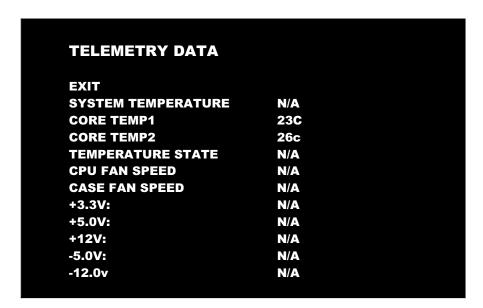


### Main Menu

**System Information** 

**Telemetry Stats** 

These tests check thermal qualities and electrical conductivity. Generally, only Core Temps 1 and 2 function. The rest should read N/A.



**System Information** 

### **Switch Telemetry Data**

This gives information on the time since a switch was last used in both number of games played since the switch was used and the clock time since last use.

SWITCH TELEMETRY DATA		
EXIT	GAMES NOT SEEN	TIME LAST SEEN
SWITCH	0	0d00.02.22
LEFT START	0	0d00.02.22
RIGHT START	0	0d00.02.22
LEFT TRIGGER	0	0d00.02.22
LEFT PUMP	0	0d00.02.22
<b>LEFT GRENADE</b>	0	0d00.02.22
<b>RIGHT TRIGGER</b>	0	0d00.02.22
<b>RIGHT PUMP</b>	0	0d00.02.22
<b>RIGHT GRENADE</b>	0	0d00.02.22
COIN 1	0	0d00.02.22
COIN 2	0	0d00.02.22
DIAG	0	0d00.02.22
<b>VOLUME UP</b>	0	0d00.02.22
<b>VOLUME DOWN</b>	0	0d00.02.22
DBV	0	0d00.02.22
SERVICE CREDIT	0	0d00.02.22

### Main Menu

### **System Tests Menu**

These tests check the functioning of peripherals.

SYSTEM TESTS
EXIT
GUN TESTS MENU
ONLINE TESTS MENU
SWITCH TEST
SCREEN TESTS
SOUND TEST
FILE TEST
COIN METER TEST
CABINET LAMPS TEST
WATCHDOG TEST

### Main Menu

**System Tests Menu** 

**Gun Tests Menu** 

Some gun test descriptions can be found in the First Calibration section earlier in this manual.

GUN TESTS
EXIT
GUN STATUS MESSAGES
GUN CAMERA TEST
GUN CLICK TEST
GUN ELECTRONICS TEST
GUN SENSOR TEST
GUN CALIBRATION

**Gun Status Messages** displays continually updated status messages, like gun connection and IR array visibility.

Gun Camera Test checks IR sensor array visibility.

Gun Click Test is shown below.

**Gun Electronics Test** reports the status of the electronic components.

Gun Sensor Test confirms that the IR sensor array is functional.

Gun Calibration is described elsewhere in this manual.

### Main Menu

System Tests Menu

**Gun Tests Menu** 

**Gun Click Test** 

This tests the various click mechanics of the gun.

GUN CLICK TEST
GUN #1 CLICK MODE: NO CLICK
(PRESS LEFT PLAYER GRENADE BUTTON TO CYCLE MODES)
GUN #2 CLICK MODE: NO CLICK
(PRESS RIGHT PLAYER GRENADE BUTTON TO CYCLE MODES)

Point the gun at the screen for this test.

Pressing the grenade button cycles through "NO CLICK," "SINGLE CLICK ON TRIGGER PULL" and AUTO CLICK ON TRIGGER PULL."

**System Tests Menu** 

**Online Tests Menu** 

These tests verify components of the online system.

ONLINE TESTS

EXIT
ETHERNET PORT TEST
CARD TEST

### Main Menu

**System Tests Menu** 

**Online Tests Menu** 

**Ethernet Port Test** 

This verifies the functioning of the Ethernet port.

Connect loopback adapter and "run test"

EXIT RUN TEST

### Main Menu

**System Tests Menu** 

**Online Tests Menu** 

**Card Test** 

If there is a card reader, insert a valid card to reveals the card type (player or operator) and the cardholder's name.

CARD TEST

EXIT

PLEASE INSERT CARD

CARD FOUND: Card Type

NAME: Cardholder Name

### Main Menu

**System Tests Menu** 

**Switch Test Menu** 

This checks input switch performance. The activated switch is highlighted on screen.

**SWITCH TEST** COIN1 COIN2 START 1 START 2 **VOLUME DOWN VOLUME UP** BILL TEST TRIGGER1 TRIGGER2 RELOAD1 **RELOAD2 GRENADE2 GRENADE1 SERVICE** 

The Switch Test menu has a unique exit procedure because it checks the switches normally used for navigation. To exit to the main menu, simultaneously press a Start button and squeeze a trigger.

### Main Menu

**System Tests Menu** 

**Screen Tests Menu** 

SCREEN TESTS
EXIT
COLOR ADJUSTMENT
SCREEN ADJUSTMENT
COLOR SCREENS

### **System Tests Menu**

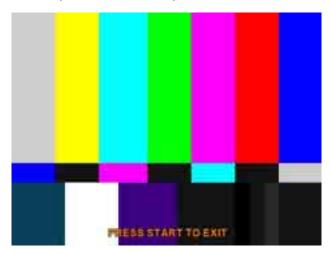
### **Screen Tests Menu**

### **Color Adjustment**

This color bar screen of gray, yellow, cyan, green, magenta, red and blue helps identify missing colors. Missing color bars may indicate bad video RAM in the PC, or a problem with the monitor.

Color bars can also help

- Peak the brightness and black levels
- Balance red, green and blue drives
- Check purity problems (color contamination)
- Compensate for barrel or pincushion distortion
- Adjust size controls
- Test for video noise sources (such as bad cables)



### Main Menu System Tests Menu

**Screen Tests Menu** 

Screen Adjustment Menu

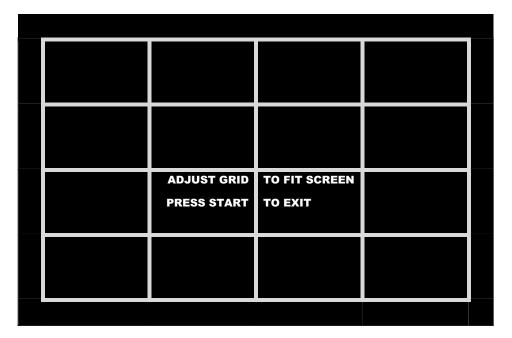
This crosshatch screen adjusts width and height, static convergence and purity, brightness and focus.

**Width and Height** Adjust height and width of the crosshatch pattern until the grid fills the screen. Keep all the lines visible, though. If part of the grid goes off the screen, then the game image will, too.

**Static Convergence and Purity** All lines in the crosshatch pattern must be white. Else, there is a convergence or purity problem. Slight color tinges at the extreme edges of the screen are okay.

Brightness Ensure the bars are a fairly strong white.

**Focus** Bars with fuzzy edges indicate a focus problem. Adjust the focus control for best sharpness.



### Main Menu System Tests Menu Screen Tests Menu Color Screens

These are solid, one-color images that help adjust color drive controls for proper intensity. The screens are black, white, red, green and blue. Press the Start button to cycle through the screens. The white screen helps adjust brightness and color output balance.

### **System Tests Menu**

### **Sound Test Menu**

This checks sound volume and quality. Missing sounds indicated digital flaws. Distorted sounds suggest analog flaws. Lack of sound suggests disconnected or bad cables or speakers.

SOUND TESTS
EXIT
LEFT CHANNEL
RIGHT CHANNEL
STREAMING SOUND (STEREO)
STREAMING SOUND (STEREO)
SOUND FX (STEREO)
SOUND FX (STEREO)
SPEECH CALL
100 Hz SINE WAVE

- LEFT CHANNEL AND RIGHT CHANNEL play a gunshot on each speaker.
- The first and second STREAMING SOUND plays a background music track.
- The first and second SOUND FX plays a sound affect.
- SPEECH CALL plays a vocal line.
- 100 and 1000 Hz Sine Waves generate specific frequency sounds. Cancel these sounds by selecting another test.

### Main Menu

### System Tests Menu

### **File Tests**

This tests the integrity of the contents of the hard drive, searching for corrupt or missing game files. Damaged or missing files register as failed and are listed. The only solution to this problem is to restore the system from the DVD-ROM, as described in the Restore the Hard Drive section.

### Main Menu

### System Tests Menu

### **Coin Meter Test**

In this test, the System Tests Menu is the bottom-level menu. Watch the mechanical coin meter, which should increment by one count. If it does, it has passed the test. If it does not, it may not be receiving a pulse from the game. See Troubleshooting for more details.

### Main Menu

### **System Tests Menu**

### **Cabinet Lamps Test**

This test turns the five different cabinet light lines on and off, cycling through left and right start buttons, the left and right holsters and the T-600 eyes with subwoofer.

### Main Menu

### **System Tests Menu**

### **Watchdog Test**

This tests the Watchdog circuit, which protects the game against screen freezes (infinite loops). After a countdown, the game resets. To exit before the reset, press either Start or Volume button, squeeze a trigger or pump a gun. If the test succeeds, the game resets normally. If the test fails, the reset process loops or ends abnormally. See the Troubleshooting Chapter to diagnose and correct this problem.

If the watchdog is disabled, the countdown will finish with no result.

### Main Menu

### **Collections**

### COLLECTIONS EXIT SEND COLLECTIONS MESSAGE SHOW COINUP FEE DETAILS LAST COLLECTION DATE GROSS COLLECTIONS COINUP FEES NEVER \$0.00 NET COLLECTION \$0.00

**Send Collections Message** contacts the server and delivers the latest collections information, zeroing out local coin data.

**Show Coinup Fee Details** shows costs related to advertising, communications and upgrades.

Gross Collection is the total amount of money the game has earned since last collection.

CoinUp Fees should match total from CoinUp Fee details.

**Net Collection** is Gross minus Fees.

### Main Menu

### View Log Menu

This lists history of significant events or errors in file system.

Service Manual Maintenance

### Maintenance

### **Regular Gun Maintenance Procedure**

Terminator Salvation™ is equipped with two state-of-the-art custom-designed gun controllers. In order to maximize income potential, keep the guns in optimal working order by performing the following five-step procedure every time you empty the cash box.

### 1. Check the camera lens.

Observe the red tinted lens at the tip of the gun to ensure it has no cracks, scratches or dirt. Clean or replace the lens, if necessary.

### 2. Visually and manually inspect gun cable connections.

Open the coin door to see them. Reach in and ensure the USB and data/power cables are fully connected and are not pinched by any components.

### 3. Verify switch functionality.

Press the Test button on the service panel, select System Tests and then select Switch Test (described earlier in this manual) to ensure all the gun switches are functioning properly. Switches in the gun include

- Trigger
- Reload clip
- Grenade

### 4. Calibrate, calibrate, calibrate.

Return to the Main Menu screen and select Gun Calibration. Follow the instructions earlier in this maual or on screen to recalibrate both guns.

### 5. Check the I/R sensors.

The sensors are directly below and above the printed marquee on the monitor assembly. From the Main Menu, select System Tests, then select IR Gun Sensor Test to ensure all the I/R sensors are working. If any of the IR LEDs are not working, remove the corresponding I/R sensor covers and check the I/R cables for breaks or bad connections.

Recalibrate the guns any time the game is moved or the guns are repaired, replaced or swapped. Note: It is not advisable to replace or swap guns while power is on. Shut AC power off before connecting or disconnecting any components. If, for some reason, guns are changed while power is on, shut off AC power and reboot after the guns are connected again. Failure to do so may confuse the system so it does not recognize the guns.

Following These Procedures Is Critical To Maintaining Guns and Maximizing Revenue.

Perform regular gun maintenance to keep your game in top working order.

### **Hard Drive Recovery**

Symptoms requiring hard drive recovery include

- File Test reports bad or missing files.
- Game fails to finish loading during startup.
- After resetting the AC power, an error is reported.
- You are prompted to insert a boot DVD.
- Erratic Game or Attract Mode.
- The following screen:



To identify corrupt files, press Test, choose System Test Menu and run the File Test.

The only way to repair corrupt files is to recover the hard drive, as detailed below.

### **COMPUTER**

The computer contains sensitive components, including a hard drive. Do not handle roughly. Call your distributor before servicing its internal components. Ask about warranty information as it relates to the PC.

Do not use the PC on/off switch. Turn AC power on or off with the cabinet power switch.

- 1. With game and PC on, verify that the I/O board has power. If not, see Troubleshooting.
- 2. Open the Coin door.
- 3. Open the PC DVD-ROM tray by reaching back to the PC and pressing the Open/Close button on the drive bay.
- 4. Insert the first of two restore DVDs (labeled *Disc 1*) into the tray.
- 5. Close the tray by pressing the Open/Close button again.
- 6. Turn cabinet power switch to OFF. Wait 30 seconds.
- 7. Turn cabinet power switch to ON.
- 8. Recovery begins automatically when PC boots up.
- 9. If recovery does not begin, check to ensure disc is inserted correctly and is not damaged.

Service Manual Maintenance

- 10. Initial software loading may take several minutes. Check progress periodically. *Do not interrupt power or reset the game during recovery.*
- 11. At some point, the game will eject *Disc 1* and prompt you to insert *Disc 2*. Swap discs and close the tray.
- 12. When software has been loaded, a message indicates that restore is complete. When instructed to remove *Disc 2*, open DVD-ROM drive tray and remove *Disc 2*.
- 13. Turn cabinet power switch off.
- 14. After 30 seconds, turn cabinet power switch on.
- 15. Game will reboot and enter calibration mode.
- 16. Re-calibrate guns.

### **BIOS Settings/Power Management**

### **NOTICE**

The PC ships with correct BIOS settings. Making changes to the BIOS different from the description below may adversely affect game functions.

This BIOS setting lets the PC automatically power up. With the setting enabled, the PC reboots when it detects AC power. This eliminates the need to manually turn the PC back on after power disruption.

Do not use the PC on/off switch. Turn AC power on or off with the cabinet power switch.

- 1. Turn cabinet power switch off.
- 2. Open rear of cabinet.
- 3. Connect a USB keyboard to the PC.
- 4. While holding the Delete key on the keyboard down, turn cabinet power switch on.
- 5. When the BIOS menu screen appears, make the following adjustments.

Feature	Set to		
Standard CMOS Feaures > Drive A	[none]		
Standard CMOS Features > HALT ON	[No Errors]		
Advanced BIOS Features > Boot Sequence	1 <sup>st</sup> CD-ROM 2 <sup>nd</sup> Hard Disk		
Advanced BIOS Features > APIC Mode	Disabled		
Advanced Chipset Features > Frame Buffer	[16M]		
Advanced Chipset Features > PMU > CPU Frequency	[200.0]		
Power Management Setup > PWRON After PWR-Fail[On]			

- 6. Follow instructions on screen to save and exit.
- 7. PC will reset and load the game.

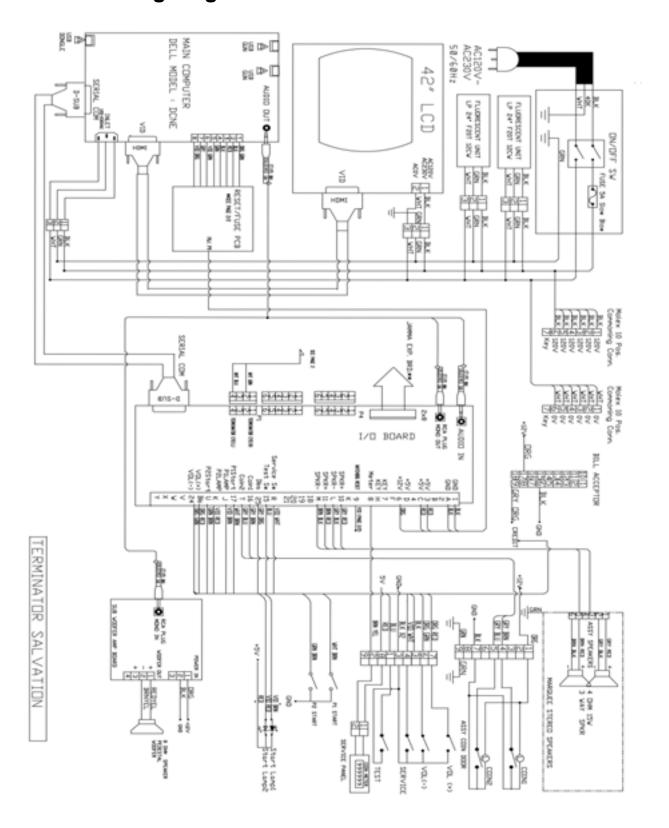


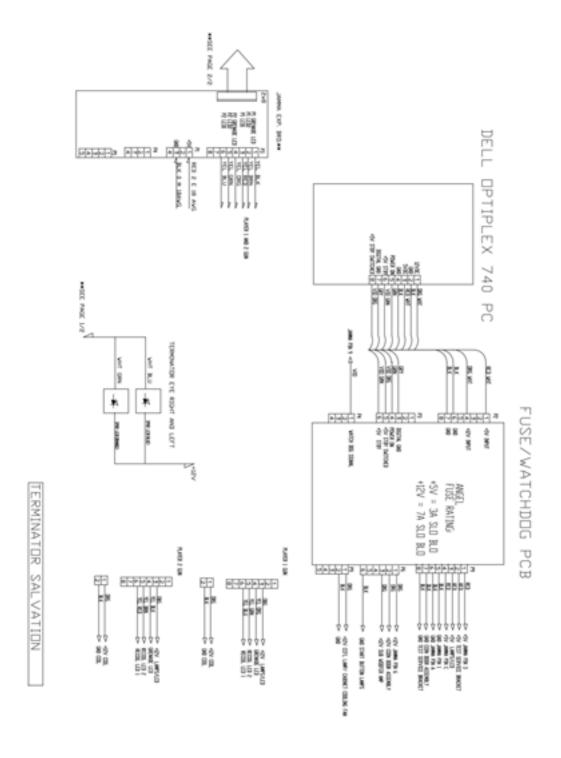
# I/O Board Connector Table

	Edge Connector		JAMMA Edge Connector Solder Side		
Function	Wire Color	Pin	Pin	Wire Color	Function
Ground	Black	1	Α	Black	Ground
Ground	Black	2	В	Black	Ground
5 Volts	Red	3	С	Red	5 Volts
5 Volts	Red	4	D	Red	5 Volts
		5	Е		
12 Volts	Orange	6	F	Orange	12 Volts
12 Volts	Orange	7	Н	Orange	12 Volts
Coin Meter	Brown Yellow	8	J	Violet Brown	P1 Lamp
Reset	Violet	9	K	Violet Red	P2 Lamp
		10	L		
Speaker (+)	Brown Red	11	М	Brown Black	Speaker (-)
		12	N		
		13	Р		
		14	R	Violet White	Service
Test	Blue	15	S		
Coin 1	Gray Brown	16	Т	Gray Blue	Coin 2
P1 Start	White Brown	17	U	Green Brown	P2 Start
		18	V		
		19	W		
		20	Х		
		21	Υ		
		22	Z		
		23	а		
Volume (+)	Orange Red	24	b	Orange Green	Volume (-)
DBV	Gray Orange	25	С		
		26	d		
Ground	Black	27	е	Black	Ground
Ground	Black	28	f	Black	Ground

Service Manual Wiring

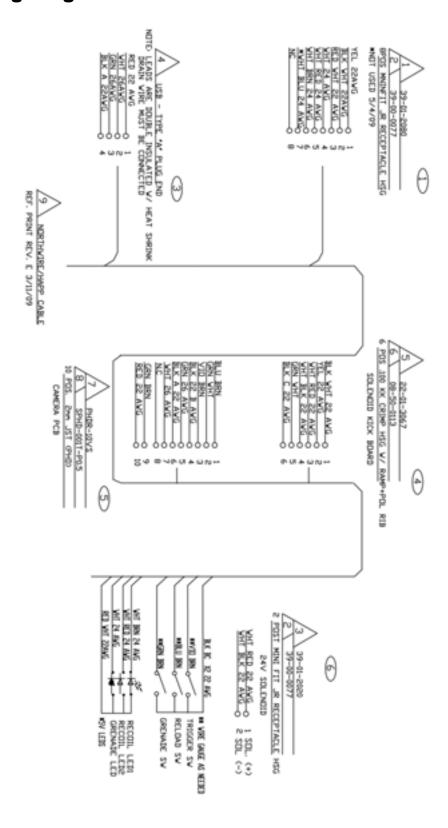
# **Cabinet Wiring Diagrams**



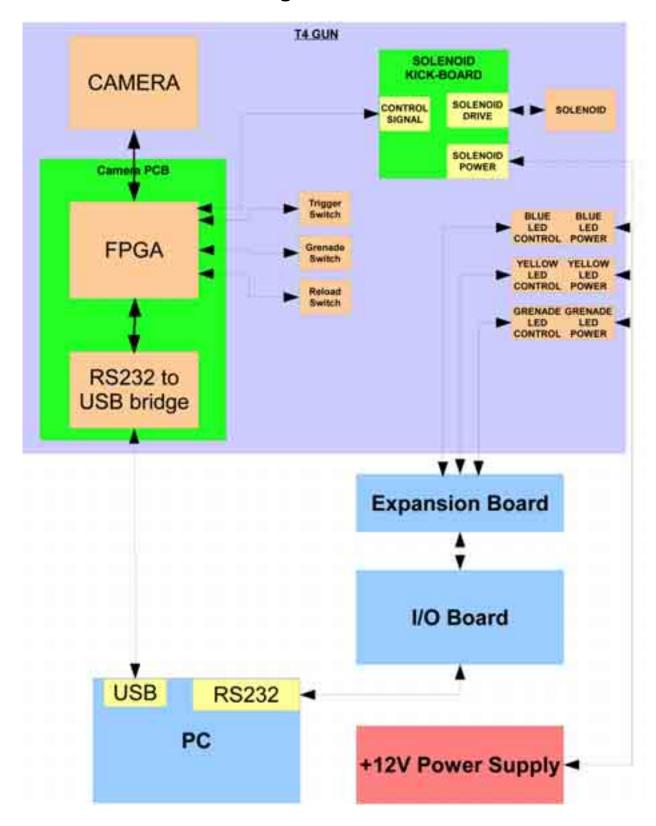


Service Manual Wiring

# **Gun Wiring Diagram**



# **Gun Functional Block Diagram**



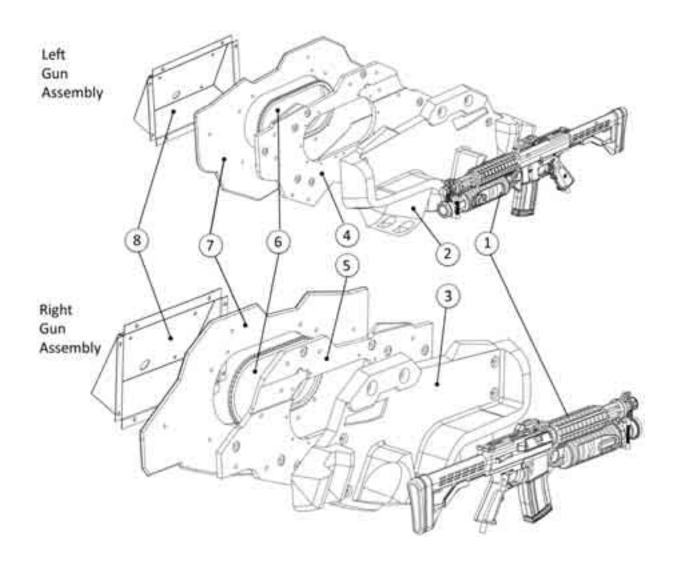
Service Manual Parts



# **Guns and Holsters**

Item No.	Description	Part No.	Qty.
1	Gun	820-00003-00	2
2	Plastic Holster Left	603-00060-01	1
3	Plastic Holster Right	603-00061-01	1
4	Plywood Backing Left	601-00078-01-L	1

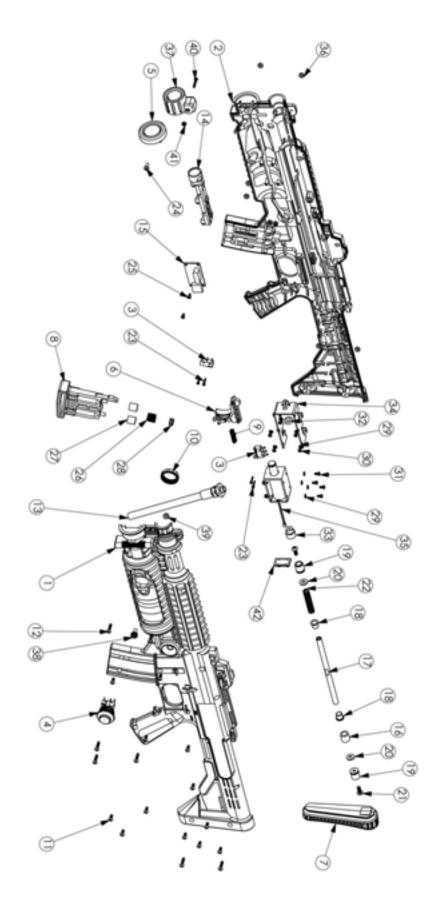
Item	Description	Part No.	Qty.
No.			
5	Plywood Backing Right	601-00078-01-R	1
6	Gun LED Strip	500-00045-01	2
7	Holster Edge Glow L, R	600-00180-01	2
8	Gun Bracket	600-000172-01	2



# **Gun Parts List (also, note gun maintenance section)**

Item No.	Qty.	Part No.	Description	
1	1	96-0974-00	Rifle Half Left F/Raw Thrills	
2	1	96-0973-00	Rifle Half Right F/Raw Thrills	
3	2	95-4142-10	Switch Assy Ball Detect	
4	1	77-2L12-300SPCL	IPB SM Cir Red VIt Red Cap 6V Lamp DA3 MS No Printing	
5	1	96-0985-00	Barrel Cap	
6	1	96-0988-00	Trigger Raw Thrills Rifle	
7	1	96-0981-00	Plastic Butt Cap	
8	1	96-0983-00	Plastic Reload Cap	
9	1	96-1045-00	Trigger Spring	
10	1	77-2014-00	Nut F/VIt PB	
11	12	43-0095-00	Screw 6-32 x 3/8 BHMS T-10 TORX	
12	7	43-1247-00	Screw 6-32 x 5/8 BH TORX Black	
13	1	96-1047-20	Hose and Harness Assy USB 12 Cond	
14	1	FI-0254-RWTHRLS	Camera Housing Assy	
15	1	FI-0252-RWTHRLS	Kick Board	
16	1	96-1106-00	Urethane Bumper 5/16 ID x 5/8 OD x ¾ L	
17	1	96-1041-00	Recoil Rod for Raw Thrills Rifle	
18	2	43-2365-00	Bushing Flange JFI-0506-06	
19	2	96-1049-00	Miner General Bumper Ref. # GBA-098S	
20	2	43-0995-00	#10 Flat Washer	
21	2	43-0740-00	Screw 10-32 x ½ BHCS	
22	1	96-1044-00	Recoil Rod Spring for Raw Thrills Rifle	
23	4	43-0172-00	Screw, #2 x ½ Type B. PPH	
24	1	43-0067-00	Screw, 8 x 3/8 Phil Hi-Low PH	
25	2	43-0436-00	Screw #4 x ¼ PH Pan Head	
26	1	96-1051-00	Reload Spring F/Raw Thrills Rifle	
27	2	96-1109-00	Urethane Stop F/Raw Thrills Reload	
28	1	95-4372-00	Grommet for ¼ Dia. Hole .44 OD x .44 LG	
29	13	43-0429-00	Washer, M3 Split Ring Lock Washer	
30	5	43-0492-00	Screw, 4-40 x .25 PH Pan Head	
31	8	43-1061-00	Screw, M3 x 6 mm	
32	1	95-4466-00	Grommet Bumper F/.25 dia. Hole .50 OD x .15 LG	
33	1	96-0987-00	Brass Knocker	
34	1	96-0986-00	Solenoid Housing Bracket F/Raw Thrills Rifle	
35	1	96-1040-00	Solenoid F/Raw Thrills Rifle	
36	7	43-0375-00	Nut 6-32 Hex Nylock Black	
37	1	96-0985-10	Front Cap Upper F/T4 Rifle	
38	1	43-2927-00	Threaded Snap 10-32 F/T4 Rifle	
39	1	43-2350-00	Nut Hex 10-32 Jam Nylock Black Oxide	
40	1	90272A112	Screw 4-40 x 11/16 Torx Black Oxide	
41	1	43-1322-10	Nut Nylock, 4-40 Hex Black Oxide	
42	1	FI-0256-RAW THRILL	LED PCB F/T4 Rifle	
	1	96-0019-00	Right Side Decal	
	1	96-0019-10	Left Side Decal	
	1	96-1074-00	Shoulder Strap	

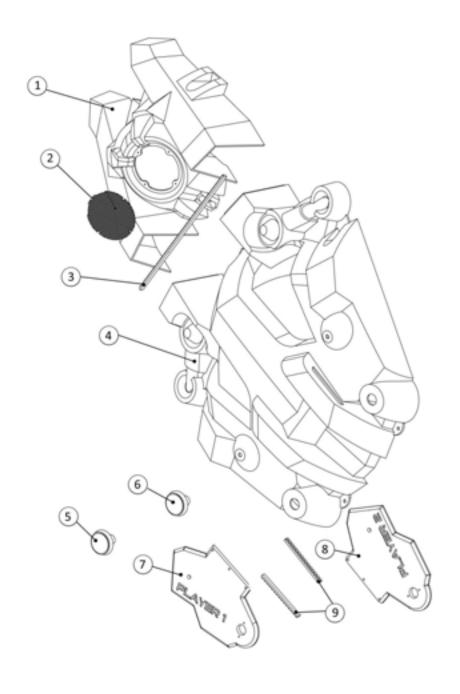
# Guns



# **Control Panel**

Item	Description	Part No.	Qty.
No.			
1	Woofer Panel	603-00059-01	1
2	Woofer Grille	600-00185-01	1
3	Woofer LED Strip	500-00044-02	1
4	Control Panel	603-00058-01	1
5	Player 1 Button	702-00019-01	1

Item No.	Description	Part No.	Qty.
6	Player 2 Button	702-00026-01	1
7	Player 1 Plastic	600-00183-01	1
8	Player 2 Plastic	600-00184-01	1
9	Short LED Strip	500-00047-01	2

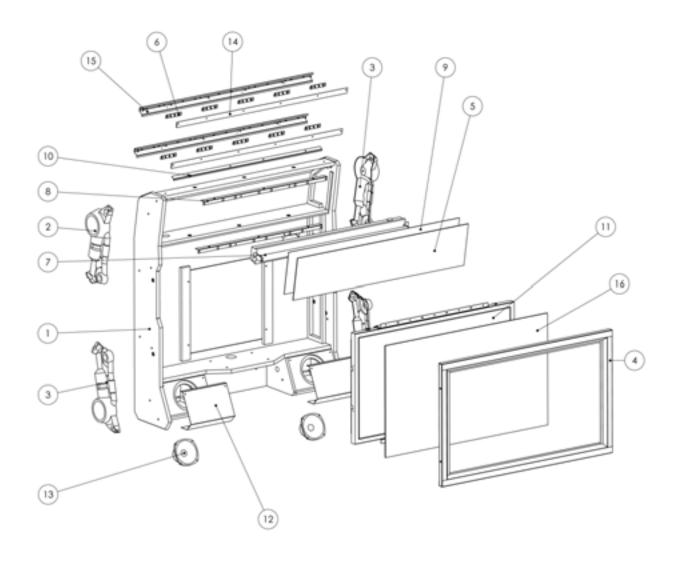


Service Manual Parts

# **Monitor and Top Box Assembly**

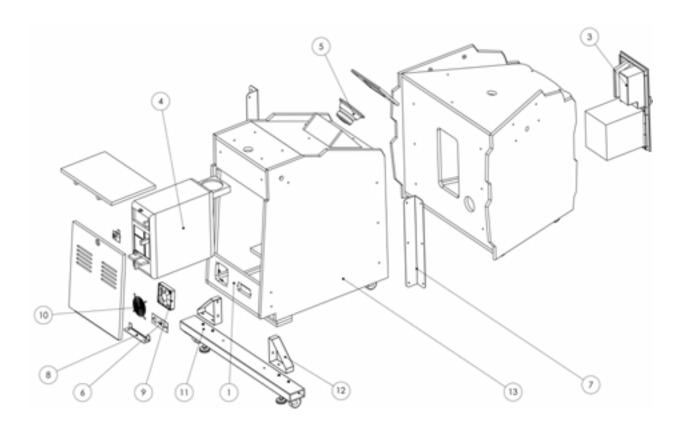
Item	Description	Part No.	Qty.
No.	-		
1	Monitor cabinet	601-00074-01	1
2	Marquee Cap A	603-00062-01	2
3	Marquee Cap B	603-00063-01	2
4	Monitor Frame Assembly	809-00004-00	1
5	Marquee PETG	600-00179-01	1
6	LED Board	500-00020-02	10
7	36" Fluorescent Assy - 120V	812-00008-01	1
8	IR U-Channel Bracket	600-00177-01	2

Item	Description	Part No.	Qty.
No.			
9	Translight	606-00156-01	1
10	Top Marquee	600-00187-01	1
	Retainer		
11	42" LCD Monitor	809-00004-00	1
12	Speaker Grill	600-00173-01	2
13	5.25 Full-Range	2-1-10-00-00-000	2
	Speaker		
14	Smoked Lens	600-00175-01	2
15	IR U-Channel	600-00176-01	2
16	Monitor Glass	22-121	1



# **Front Pedestal Assembly**

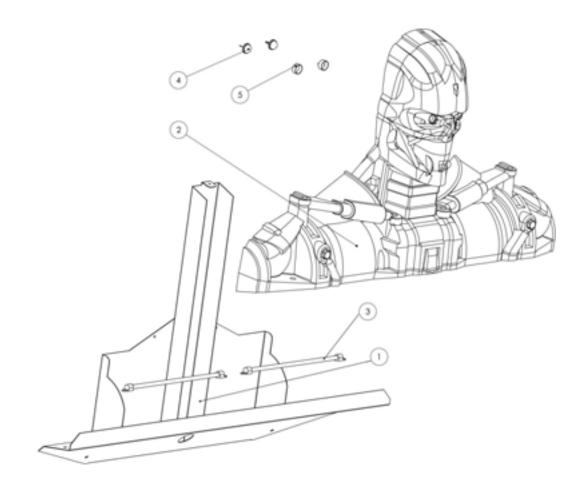
Item No.	Description	Part No.	Qty.
1	Front Pedestal	601-00075-01	1
3	Coin Door	800-00005-00	1
4	PC	850-00011-00	1
5	Woofer 6.5" 4 ohms	807-00002-02	1
6	AC inlet power plate	600-00076-01	1
7	Corner Brace	600-00171-01	2
8	PC Bracket	600-00189-01	1
9	Fan, 120VAC 19/15W	820-00001-00	1
10	120 mm wire fan guard	800-00001-00	1
11	Outrigger main beam	600-00170-01	1
12	Outrigger support	600-00169-01	2
13	Front cabinet	601-00073-01	1



Service Manual Parts

# **Terminator Head**

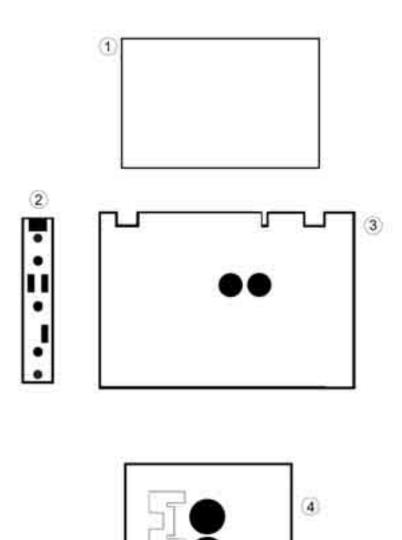
Item No.	Description	Part No.	Qty.
1	Head bracket	600-00178-01	1
2	Distortion print head	603-00064-01	1
3	Red cold cathode	702-00027-00	2
4	Eye LED	500-00048-01	2
5	LED ring	600-00246-01	2



# **PC Boards**

These boards can be found mounted to the groundplane in the rear of the front pedestal. This is the view seen from standing behind the front pedestal.

Item No.	Description	Part No.	Qty.
1	Watchdog board	520-00012-01	1
2	I/O expansion board	500-00024-01	1
3	I/O board	500-00031-01	1
4	Subwoofer amp board	500-00020-02	1



# Troubleshooting

Warning: Review safety chapter before making any adjustments to game.

Problem	Possible Cause	Solution
Game will not power up.	Game not plugged in	Plug game into AC outlet.
	Game not turned on	Turn on main power switch.
	Game fuse is blown.	Check and replace fuse.
	No power to receptacle	Test AC outlet and plug game into powered outlet.
	PC not turned on.	Turn PC power switch on. Ensure IEC cable tightly plugged in. Trace cable back to source to ensure continuity.
	PC BIOS set incorrectly.	See BIOS Settings chapter.
Scrambled or scrolling display	Sync polarity incorrect.	Change DIP switch settings for HSYNC and VSYNC.
NO VIDEO message	Video cables not plugged in properly	Reattach and tighten power and video cable to monitor.
	Γ	
No sound	Bad connection	Check connection to speakers.
Cold cathode tubes flicker or fail to light.	Bad connection	Check for snug connection at inverter or under topper bracket.
	Loose end caps	Tighten end caps.
Game does not load.		
Hard drive test reports "bad" or "missing" files.		
Game fails to finish loading.	Hard drive failure	Recover hard drive.
After resetting, game still reports an error.		See Hard Drive Recovery procedure in Maintenance section.
Game suggests inserting a boot DVD.		
Erratic game mode or attract mode.		
WARNING!		
Data Files Corrupted.		
(Game Operation May Become		
Unstable.)		
Use "Test" Switch to Enter Test		
Mode		
and Run "File Test."		
Press Start To Continue.		

Problem	Possible Cause	Solution
Game resets.	Bad file.	Run File Test. Restore hard drive.
Coin meter does not click during Test.	No pulse to meter	Check all wiring from meter to I/O board
	Faulty meter	Replace coin meter
Exits Test Mode every 3 seconds	Test button stuck in ON position	Slide or toggle button off after Test Menu appears
No Signal	Video or power cable not secure	Check and secure cable.
	PC not turned on	Turn PC power switch on. Ensure IEC cable tightly plugged in. Trace cable back to source to ensure continuity.
	Sync Polarity incorrect	Change DIP switch settings for HSYNC and VSYNC.
Dongle Not Present	Dongle missing or disconnected	Find dongle and reseat in USB port
	Faulty USB port	Insert dongle in different USB port
Connect I/O Board or I/O Board Missing	USB cable disconnected	Check USB connection from PC to I/O board
	No power to JAMMA I/O board	Check for proper voltage (+5V, +12V) at JAMMA connector
Watchdog Disabled or Watchdog Failed	Watchdog defeated by JAMMA I/O DIP switch	Set DIP switch 8 to OFF
	No power to Reset PCB	Connect power to Reset PCB
	Reset input to motherboard disconnected	Connect 2-pin reset connector from Reset PCB to motherboard reset pin input
	Violet or black wire from Reset PCB disconnected or faulty	Check reset wire connection to JAMMA connector.
	· · ·	
Terminator head LED eyes or cold cathodes fail to light	Bad connection or pinched wiring	Remove distortion print head and check wiring and connections.
	Bad cathode inverter	Test inverter. Replace, if necessary.
	Damaged cathode tube	Replace tube.
	Loose connector pin	Tighten connector pin.
	'	'

## **Gun Troubleshooting**

Note: Do not replace or swap guns while power is on. Shut AC power off before connecting or disconnecting any components. If, for some reason, guns are changed while power is on, shut off AC power and reboot after the guns are connected again. Failure to do so may confuse the system so it does not recognize the guns.

Problem	Possible Cause	Solution
Guns won't register, or functions poorly	Bad calibration	Calibrate guns.
,	Dirty/damaged lens	Clean gun lens. Replace lens, if necessary.
	Faulty/dirty IR sensors	Clean IR sensors and run Gun Camera Test to look for flickering or missing lights. Remove sensor covers and check cables and connections inside cabinet.
	Gun disconnected	Check USB connections. Reboot game to let software re-identify guns.
	Faulty USB port	Swap gun to another USB port to test. Reboot game to let software re-identify guns.
	Disconnected USB cable	Check connections at PC and at junction between monitor assembly and front pedestal.
	Display out of adjustment	Enter display diagnostics menu and repair.
	Left gun misidentified as 2 <sup>nd</sup> player	Calibrate guns, making sure to validate left gun as first player in first step. Reboot game to let software re-identify guns.
	Internal wires pinched by housing	Disassemble gun and carefully route wiring through channels.
	Bad solenoid	Run Gun Click Test. Replace solenoid, if necessary.
	Bad power supply to solenoid	Check 12V power supply. Check gun wiring cables and connectors.
	Camera board in gun disconnected. Gun LEDs not working.	Check cables inside gun. Check 12V power supply and cables. Open gun and check for pinched or disconnected cable.
	Bright or neon lights interfering with sensors.	Remove external lights from around cabinet.

# Connection to CoinUp® Troubleshooting

Problem	Possible Cause	Solution
Game has IP address and screen	Firewall is blocking communication	Read firewall documentation.
says Server Ping Success but Test	with server.	Ensure configuration allows ICMP
Connection screen reports Database		Echo.
Ping failure or File Server Ping		If router has built-in firewall, check
failure.		router configuration.
		Enable communication on ports
		7786 and 7787.
	Database or File Server is down	Wait 30 minutes and revisit Test
		Connection screen.
		If still reporting failure, call CoinUp®
		service.

# **Ethernet Connection Troubleshooting**

Problem	Possible Cause	Solution
Game cannot connect to CoinUp®	No broadband internet service	Contact a local ISP to setup either
server.		cable modem or DSL service.
No IP address appears under Test		
Connections menu		
	Wrong router configuration	Configure router for DHCP (Dynamic
		Host Configuration Protocol).
	Disconnected Ethernet cable	Check that Ethernet cables are
		tightly connected at both ends. An
		audible click confirms tightness.
		Reboot game. In Diagnostic mode,
		select Online Menu then select
		Connection Menu then Test
		Connection. Confirm that IP address
		appears. The phrase eth0 must
		follow IP address.
	Faulty Ethernet cable	Test cable by connecting it from
		another PC into router or wall jack.
		Replace cable if faulty.
	Faulty Ethernet wall jack.	Plug Ethernet cable into a different
		jack.
	Broadband service is down.	Contact ISP.
	Faulty router	Plug Ethernet cable into different
		jacks in router. Plug Ethernet cable
		directly into DSL or cable modem
		instead of router. Replace router if
		faulty
	Faulty network card	Call CoinUp® service

# **Cellular Connection Troubleshooting**

Problem	Possible Cause	Solution
Game cannot connect to CoinUp®	Poor connection between cell	Check that USB connections at cell
server	modem and PC.	modem and PC are tight. Turn off
		cabinet AC power. Wait 30 seconds
No IP address appears under Test		and reboot game.
Connections menu		If still no connection, enter
		Diagnostics system and go to
		Connection Menu. Select Cell
		Modem Details.
		If message is No Modem Found or
		Collecting Data, call CoinUp®
		service.
	Faulty cell modem	Ensure PWR LED on cell modem
		glows green, which means PC is
		providing modem with power.
		If no power, swap with working
		modem. Check modem for obvious
		damage (dents, burns, smoke
		damage, broken connectors)
		If modem seems fine, call CoinUp®
		service.

Cell modem connection is good and IP address appears at Test Connection screen. Under Cell Modem Details, signal is weak or nonexistent.	Poor antenna location	Turn off game and move it near window or exterior wall.
	Faulty connection	Check connections between cell modem and antenna. If cable is frayed, broken or looks dried-up, replace it. Replace antenna if it appears damaged.

# **Wi-Fi Connection Troubleshooting**

Problem	Possible Cause	Solution
Wi-Fi Details status is <i>Not</i>	A supported USB Wi-Fi adapter is	Connect a supported Wi-Fi adapter.
Connected and Adapter is Not	not connected.	Turn cabinet AC power off for a
Found.		minute and reboot.
	Faulty network card	Call CoinUp® service
Wi-Fi Details status is <i>Not</i>	Wi-Fi network information was not	Configure game to connect to Wi-Fi
Connected, but a supported	saved.	network at Wi-Fi Setup Menu.
adapter <b>is</b> connected.		
Wi-Fi Details status remains	Weak signal or interference causing	Restart cabinet AC power.
Locating Access Point for more than 5 minutes.	delay in locating access point.	·
	Wireless access point or router is	Ensure access point has power.
	off or disconnected.	Ensure it is connected to router.
		Restart access point. Ensure router
		has power and is connected to
	Network information entered in	cable/DSL modem.  Re-enter network information.
	Wi-Fi Setup does not match	Configure game to connect to
	information stored in the wireless	network in Wi-Fi Setup Menu. Ensure
	access point or router.	encryption type, encryption key, SSID
	access point of router.	and broadcast channel match what is
		stored in wireless access point or
		router.
		10000
Wi-Fi Details status remains	Weak signal or interference	Restart cabinet AC power.
Obtaining IP Address for more than 5 minutes.	delaying negotiation of IP address with router.	
	Wireless access point or router is	Ensure access point has power.
	off or disconnected.	Ensure it is connected to router.
		Ensure router has power and is
		connected to cable/DSL modem.
Game has an IP address, but Test	Server information is outdated.	In Diagnostics Menu, select Online
Connection menu shows that		Menu, then select Online Debug
Server, Database and Fileserver		Menu then View Online Debug Detail
pings all report failures.		then Server Details and finally Refresl
		Server Info. After refresh, new host
		names and IP addresses of CoinUp®
		servers are displayed.

# CoinUp® Operation Overview

Having your Terminator Salvation™ game connected to CoinUp® allows easy access to software updates and permits game health and earnings to be monitored via coinup.com. There are three ways to connect to CoinUp®: through an Ethernet cable, a cellular modem, or a Wi-Fi connection.

# **Preparation**

- 1. Open a bank debit account.
- 2. Fill out the CoinUp® Authorization Agreement for Automated Payments.
- 3. Read and sign the CoinUp® Participating Operator Agreement.
- 4. Read and sign the CoinUp® Operator Registration Form.
- To become an authorized operator, fax the forms to (630) 348-2099 or mail them to: Play Mechanix™ 800 Roosevelt Road, Suite D-103 Glen Ellyn, IL 60137

Authorization occurs in just a few days. Login information will be sent via email.

## **Optional Setup Steps**

- To purchase a cellular modem, read and sign the *Cell Modem Service Agreement* in the Forms section of this manual. Then fax the completed form to (630) 348-2099.
- To install Wi-Fi, purchase a supported Wi-Fi adapter to connect via wireless network.

## **Unit Registration**

Following installation, after reboot, you will be prompted to register the game. Use the gun to navigate through this process.

- 1. If you skip registration, you can do it later via the diagnostic menu by selecting the Online Menu, then selecting Game Registration Menu, then Game Register.
- 2. Login manually by entering your operator ID number and PIN.
- 3. Once logged in, follow the on-screen prompt to add or select a location and complete registration.
- 4. See Game Registration section for more detailed steps to complete this process.

## Access CoinUp® Operator Center

The CoinUp® Operator Center tracks the performance of your games. For example, you can compare performance of different machines at the same location, or even across locations. To access CoinUp® and view your pages, follow the steps below. From there, the site provides guidance. You follow easy prompts and navigate to the statistic, accounting, bookkeeping or performance data that you need.

- 1. Access the CoinUp® Web site at www.coinup.com. The CoinUp® Operator Center is the top page.
- 2. In the top right corner of the page, enter the account e-mail address.

- 3. Enter the password.
- 4. (Optional) To change login information, use the Profile tab.
- 5. Select locations or products to view.

FCC Compliance You are solely responsible for FCC compliance on installations.

## **Network Installation**

#### **Installation Process Overview**

- 1. Install the Internet Connection
- 2. Install software from game restore DVD, if needed.
- 3. Register the game.

<u>DAMAGE POSSIBLE</u> Be extra careful when drilling into the cabinet. Be sure not to drill into cabinet components. Drill only into empty space.

## **Install Ethernet Cable (option 1)**

- 1. Set up DSL or cable modem service through an ISP.
- 2. Turn off AC power.
- 3. Unplug the power cord.
- 4. Center punch a hole for the Ethernet cable.
- 5. Using a 5/8-inch drill bit, drill a cable hole.
- 6. Run the Ethernet cable to the cabinet.
- 7. Route the Ethernet cable through the cabinet hole.
- 8. Open the back door.
- 9. Inside the cabinet, dress the Ethernet cable away from other cables and metallic parts.
- 10. Locate the RJ45 Ethernet jack on the back of the PC.
- 11. Connect the Ethernet cable to the RJ45 jack on the PC.
- 12. Close the back door.
- 13. Plug in power cord.
- 14. Turn on AC power.

## **Install Cell Modem (option 2)**

- 1. Set aside the modem, Velcro® strips and extender cable.
- 2. Turn off AC power.
- 3. Unplug power cord.
- 4. Open the back door.
- 5. Remove the adhesive protection from one side of the Velcro® strips. Keep the Velcro® strips together.
- 6. Locate a clear and accessible space for the modem near the PC.
- 7. Lift the modem and stick one side of the strips to the shelf beneath the modem location.
- 8. Remove the adhesive protection from the free side of the Velcro® strips.

- 9. Press the modem to the sticky side of the Velcro® strips. Ensure that the modem bonds solidly.
- 10. In the kit, find the modem extender cable.
- 11. Connect the modem cable to a USB port on the PC.
- 12. Connect the other end of the modem cable to the cell modem.
- 13. (Optional) Install Cell Modem Antenna (see below)
- 14. Close the back door.
- 15. Plug in power cord.
- 16. Turn on AC power.

#### **Install Cell Modem Antenna**

A cell modem antenna is optional. However, an antenna will help ensure the best possible connection. Note that the cable is part of the antenna and these instructions cover mounting the antenna to the cabinet roof. However, other locations may provide better reception, such as a wall, near a window, etc.

#### **Antenna Location Guidelines**

- Keep the antenna vertical.
- Mount the antenna as high as possible.
- Avoid mounting an antenna near power lines.
- Avoid areas where people could trip on a cable.
- Don't tempt vandals: If possible, keep the antenna out of plain sight.

<u>DAMAGE POSSIBLE</u> Be extra careful when drilling into the cabinet. Be sure not to drill into cabinet components. Drill only into empty space.

<u>Do Not Use Adhesive</u> Only use Velcro® strips for mounting antenna. Do not use the factory-applied, permanent adhesive backing. Doing so may damage the antenna and the cabinet when removing the antenna during a cabinet relocation. The warranty does not cover this sort of damage.

#### **Antenna Installation**

- 1. Set aside the antenna and the Velcro® strips from the kit.
- 2. Turn off AC power.
- 3. Unplug power cord.
- 4. Open the back door.
- 5. In a clear space, center punch the antenna cable hole.
- 6. Using a 5/8-inch hole bit, drill the hole for the antenna cable. Avoid implosion. Read the warning above.
- 7. Slide the antenna coaxial cable down the cable hole and into the cabinet.
- 8. Remove the protective strip from one side of the Velcro® strips.
  - Keep the hook and loop Velcro® strips together.
- 9. Mount the sticky side of the Velcro® strips to the bottom of the antenna.

  You can apply the Velcro® sticky side to the adhesive on the antenna base. Do not let the

antenna adhesive come into contact with the cabinet. The Velcro® must separate the antenna adhesive and the cabinet.

- 10. Remove the adhesive protection from the free side of the Velcro® strip.
- 11. Mount the free side of the Velcro® strip to the roof.
- 12. Dress the antenna coaxial cable away from other cables and metallic parts.
- 13. Connect the antenna cable plug to the jack on the modem.
- 14. Close the back door.
- 15. Plug in power cord.
- 16. Turn on AC power.

## Install Wi-Fi Adapter (option 3)

First, obtain one of the supported USB Wi-Fi adapters listed below.

WARNING Do **not** install the software that comes with the adapter. Terminator Salvation™ already runs appropriate Wi-Fi software.

		Encryption Type / Compatible?							
ADAPTER MODEL	Supported Networks	Diabled None	WEP	WPA-Personal + TKIP encryption	WPA-Personal + AES encryption	WPA2-Personal (AES encryption)	WPA2-Mixed (TKIP & AES)	WPA Enterprise	RADIUS
Linksys WUSB54G (version 4)	802.11b/g	YES	YES	YES	YES	NO	NO	NO	NO
Rosewill RNX-G1 RNX-G1W	802.11b/g	YES	YES	YES	YES	YES	YES	NO	NO
Netgear WG111 (version 2)	802.11b/g	YES	YES	YES	YES	YES	YES	NO	NO
D-Link DWA-140 (version 81)	802.11b/g	YES	YES	YES	YES	YES	YES	NO	NO
Belkin F5D8053 (version 3000)	802.11b/g/n	YES	YES	YES	YES	YES	YES	NO	NO
Linksys WUSB600N (version 1.0)	802.11b/g/n	YES	YES	YES	YES	YES	YES	NO	NO

Supported Wi-Fi Adapter Compatibility Chart

Once you have obtained a Wi-Fi adapter, follow this procedure to install it.

## Wi-Fi Installation

- 1. Turn off cabinet AC power.
- 2. Unplug power cord.
- 3. Open the back door.
- 4. Mount Wi-Fi adapter inside cabinet as high as possible using Velcro<sup>®</sup>.
- 5. If necessary, use a USB extension cable to connect adapter to PC. Most supported adapters come with a USB extension cable.
- 6. Connect cable to a USB port on the PC.
- 7. Close back door.
- 8. Plug in power cord.
- 9. Turn on AC power.

10. Complete Wi-Fi software setup.

Terminator Salvation™ will not connect properly to CoinUp® until setup is successfully completed.

## Wi-Fi Software setup

<u>WARNING</u> Do **not** install the software that comes with the Wi-Fi adapter. Terminator Salvation™ already runs appropriate Wi-Fi software.

## **Prepare for Setup**

- 1. Log into wireless access point or router.
- 2. Write down Wi-Fi network information on a sheet of paper:
  - SSID (network name)
  - Broadcast Channel
  - Encryption Type (WEP 64-bit, WEP 128-bit, WEP 256-bit, WPA-PSK + TKIP encryption, WPA-PSK + AES encryption, WPA2)
  - Encryption Key (Different encryption types require different types of keys. See chart below for examples)

Encryption Type	Key Details	Example
WEP (64-bit)	10 hexadecimal characters	5E2C6D4E24
WEP (128-bit)	26 hexadecimal characters	326C2D335A5A48386B5D763954
WEP (256-bit)	58 hexadecimal characters	373A786E625676266E7156345741
		312F4433427C48536E7A695E7C3E75
WPA-PSK (AES)	ASCII pass phrase between 8-63	\$3CurE_pA\$sPhRa\$e
WPA-PSK (TKIP)	characters long. (upper case letters,	
WPA2 (AES + TKIP)	lower case letters, numbers and	
	symbols are allowed.	

Encryption Key Examples

### **Network SSID**

- 1. Enter Diagnostics mode.
- 2. Select Online Menu, then select Wi-Fi Menu and select Wi-Fi Setup.
- 3. Select Scan Networks to look for nearby Wi-Fi networks.

Depending on settings, networks may not broadcast their SSID.

These networks are displayed as \*\*\*HIDDEN\*\*\*

To use a hidden network, select it, then enter the SSID manually when prompted.

- 4. Scroll through the detailed list to locate your network.
- 5. If network does not appear in list, Exit to previous menu and select Enter Manually, then enter SSID, encryption type, key and broadcast channel.
- 6. Select Use this Network to continue.

## **Encryption Type**

- 1. From the list of encryption types, scroll through and highlight the appropriate type.
- 2. Select Use This Encryption to Continue

#### **Encryption Key**

If the encryption type is disabled/open, skip this section, because there is no key.

- 1. At the Enter WPA Key screen, enter access point or router WPA Key (from information gathered during preparation earlier)
- 2. Select yellow < and > symbols to switch between letters, numbers and symbols.
- 3. On the letters page, select UPPER or lower to change case of letters
- 4. Select OK to continue.

#### **Broadcast Channel**

This section applies only if the SSID was entered manually.

- 1. Scroll through the list to highlight the appropriate channel.
- 2. If you are unsure of the correct broadcast channel, select Auto
- 3. Select use This Channel to continue.

## **Confirm Settings**

- 1. Note the SSID, Encryption Type, Encryption Key and Channel on the confirmation screen.
- 2. If the information is incorrect, select Start Over to return to the Wi-Fi menu.
- 3. If the information is correct, select Save Settings to store the information. The game automatically reboots.

## **Wi-Fi Details Status Messages**

After reboot, Terminator Salvation™ attempts to connect to the wireless network using saved information. To see real-time connection status, enter the Diagnostics system and select Online Menu. Then select Wi-Fi Menu and then Wi-Fi Details. Below are the possible status messages. See Troubleshooting for further instructions.

#### Connected

The game has located wireless access point or router and successfully obtained an IP Address. The game is online and ready to be registered with CoinUp®.

#### Not Connected

The game is neither connected to a Wi-Fi network nor attempting to connect. Either no Wi-Fi adapter is connected to the PC, or Wi-Fi Setup procedure was not completed.

- 1. If Adapter status is Not Found, ensure a supported Wi-Fi adapter with correct version is connected.
- 2. If Adapter status shows the name of the adapter, ensure SSID status is also correct.

### Locating Access Point...

A Wi-Fi adapter is connected to the PC and network information was saved. The game is trying to find an access point broadcasting a network with the saved information.

If game remains in this status more than five minutes, either the network information entered was incorrect, or the game cannot communicate with the access point.

- 1. Reboot game and return to Wi-Fi Details again.
- 2. If another five minutes pass with the same status, return to Wi-Fi Setup and re-enter network information.
- 3. Check network signal strength by scanning for available networks in Wi-Fi Setup.
- 4. If signal is weak, unplug AC power and move cabinet closer to the access point.

## **Obtaining IP Address**

Terminator Salvation™ has found wireless access point or router and is acquiring an IP Address.

- 1. If this status displays for more than 5 minutes, reboot game.
- 2. Recheck status after reboot.

# **Game Registration**

After the reboot following CoinUp® installation, you will be prompted to register your location. You can also register by entering the Diagnostic menu, selecting Online Menu, then Game Registration Menu and Game Register.

- 1. Press the START button to login manually. Enter ID and pin when prompted.
- 2. The Select A Location screen appears
- 3. The game downloads your locations from the CoinUp® server database automatically.
- 4. Scroll through the list to highlight the appropriate location.
- 5. Select Use This Location to continue.
- 6. If the location is not on the list, select Add New Location to continue.
- 7. When adding a new location, select each letter and then click OK to confirm.
- 8. After location is chosen, a confirmation screen is displayed.
- 9. The game checks for updates and messages, then enters Attract mode.
- 10. Cell Modem and Wi-Fi users: Check signal strength indicator.

In Attract Mode, look for a five-segment bar graph. You should see the graph in the bottom-left corner of your screen. (The indicator appears on all Attract Mode screens.)

Ethernet games also display the graph. Broadband signal strength is constant. When connected, it displays five green bars. When disconnected, the graph shows no bars.

# **Checking the Connection**

## Cell Users

- 1. Enter Diagnostic mode by pressing the TEST service button.
- 2. Select Online Menu—Connection Details—Cell Modem Details.
- 3. Note the signal strength, which appears as a fraction with a 5 in the denominator. A strong signal is 5/5; a weak signal is 1/5 or 2/5.

4. If strength is below 3/5, reposition the cell antenna and recheck signal strength.

### Wi-Fi Users

- 1. Enter Diagnostic mode by pressing the TEST service button.
- 2. Select Online Menu, then select Wi-Fi Menu and Wi-Fi Details
- 3. Note the signal strength. More green bars is better.
- 4. Note the link quality. A higher percent is better.
- 5. If either link quality or signal strength is low, try repositioning the adapter.

#### All Users

- 1. Enter Diagnostic mode by pressing the TEST service button.
- 2. Select Online Menu then select Test Connection.
- 3. Watch as the game confirms that:
  - It can obtain a valid IP address.
  - It can contact the CoinUp<sup>®</sup> server.
  - It can access the CoinUp® database.
  - It can access the CoinUp® file server.
- 4. The right side of the screen reports test results: SUCCESS or FAILURE.

The only acceptable result is four SUCCESS indications.

If any test results in FAILURE, see the Troubleshooting chapter or call your distributor.

# **Online Operation**

- 1. Ensure game remains connected to the Wi-Fi, cellular, or Ethernet network.
- 2. The hard drive stores data about the game location. If the hard drive is removed from the PC, important data will be lost. Do not swap or replace drives without authorization from CoinUp® management.
- 3. Keep game location data accurate. Before moving a game, have the PC communicate with the server, then unregister the game. Re-register the game with updated information at the new location.

## **Collection Procedure**

The CoinUp® server tracks various book-keeping statistics including collections. To see them, log on to the CoinUp® Operator Center page at www.coinup.com and go to the Reports section.

- 1. During a normal collection, enter the Diagnostics system and select Collections.
- 2. Review the entire report.
  - The system calculates Gross Collection from the last time the report screen was cleared. This figure and the actual collection should agree.
- 3. Select Send Collections Message.
- 4. After sending the collections, coin related audits are automatically reset.
  - This allows coin audits to accurately reflect earnings since the last collection. If you don't send collections, the next collection won't match the figures on the Collections screen and you will

not be able to view your collections on www.coinup.com.

If you wish to reset the other game audits, go to Reset Menu and select Reset Game Audits.

Split collection with location as usual.
 CoinUp® debits your account for its portion.

#### **Terminator Salvation™ Fee Schedule**

## Pricing is subject to change without notice

For certain online features, CoinUp® collects a small portion of game revenue at a fixed rate that operators cannot adjust. This portion is included in the player cost for any online play. The location portion of most game features can be adjusted through www.coinup.com under the Game Machines section, or at the game, by entering the Diagnostic menu system and selecting Operator Adjustments then selecting Player Cost. Make adjustments to each game.

Service	Operator	CoinUp®	Total	Who Pays	Note
Basic Play					
Start Cost	\$1.00	\$0.00	\$1.00	Player, at game	Operator portion is adjustable
Continue Cost	\$1.00	\$0.00	\$1.00	Player, at game	Operator portion is adjustable
<b>Advertisement Downloa</b>	ad				
Per unit, per ad	N/A	\$0.00	\$0.00	Operator	N/A
<b>Monthly Cell Service</b>					
Per unit (if applicable)	N/A	\$27.00	\$27.00	Operator	Taxes and fees from cell provider

Operator discount is based on monthly CoinUp® fees per unit.

Monthly Fee per Unit	Discount
\$0-\$250	5.00%
\$251-\$500	6.00%
\$500 and above	7.00%

Note that discounts are not applicable to the monthly cellular service charges.

### **Accounting Guidelines**

After the close of each billing cycle, the monthly CoinUp® billing statement, itemizing the costs of online services, is viewable through the operator account at www.coinup.com.

The statement shows the approximate date of the automatic debit, allowing time to deposit appropriate funds. The automatic debit charges the bank account submitted on your debit account form.

CoinUp® honors company checks but must receive them three or more business days before the debit date. Late or delinquent deposits may exclude a game from access to online features and incur late fees.

# Forms

All forms required to setup a CoinUp® account are in this section. Photocopy the form, fill it out, then sign and fax (or mail) it to the numbers or addresses on the back cover of this manual.

Authorization Agreement for Automated Payment

Participating Operator Agreement

**Operator Registration** 

Cell Modem Service Agreement

Service Manual Forms

# **Authorization Agreement for Automated Payments**

I (we) hereby authorize Play Mechanix<sup>™</sup> to initiate debit entries to my (our) bank account below at the depository financial institution named below, hereinafter called DEPOSITORY and to debit the same such account. To correct errors, I (we) authorize Play Mechanix<sup>™</sup> to initiate credit entries to my (our) account below at DEPOSITORY and to credit the same account. I (we) acknowledge that the origination of ACH transactions to my (our) account must comply with the provisions of U.S. law. I (we) attach an unsigned and void check for a checking account for my (our) account indicated below. For savings account, I (we) attach document on bank letterhead containing Bank Routing Number and my (our) Account Number or a bank deposit slip for my (our) savings account.

Company Name		☐ Checking Account ☐ Savings Account		
Address		Bank Account Number		
City, State, Zip		ABA Bank routing number		
Company Contact		Bank Name		
Phone Number	Fax number	Bank Address		
( )	( )			
Email Address		City, State, Zip		
Distributor		Bank Phone Number ( )		
NOTICE. To assist in verifyin	g data, attach an unsigned, v	oid, blank check or deposit slip from your account.		
	uch time and in such manner	Play Mechanix™ has received written notification from as to afford Play Mechanix™ and DEPOSITORY a		
	rizations <b>MUST</b> provide that t manner specified in the autho	the receiver may revoke the authorization only by prization.		
Authorized Signature	Title	Date		
(Signature must accompany t	this form.)			
Mail or fax completed form to	Play Mechanix™			
	800 Roosevelt Road, Suite	D-103, Glen Ellyn, IL 60137		
Phone (630) 942-1070				
Fax (630) 942-1073				
Fax (630) 348-2099				
For processing, allow 6 to 10	business days.			

Rev. 4

Participating Operator Agreement
This Participating Operator Agreement (this "Agreement") is dated as of this day of, 20, by and between Play Mechanix, Inc., an Illinois corporation with offices at 800
Roosevelt Road, Suite D-103, Glen Ellyn, Illinois 60137 ("Play Mechanix"), and
("Operator" or "You")

In consideration of mutual promises and other valuable consideration, the parties agree as follows.

#### 1. APPLICATION

- 1.1 This Agreement applies to your use of Play Mechanix' CoinUp® enabled products, software, services and web sites (referred to collectively as the "Services" in this document). The Agreement is valid for one year from the date above and shall automatically renew for one year on the anniversary date of this Agreement unless otherwise cancelled in writing.
- 1.2 Unless otherwise agreed in writing with Play Mechanix, your agreement with Play Mechanix will always include, at a minimum, the terms and conditions set out in this Agreement.

#### 2. ACCEPTING THE TERMS

In order to use the Services, You must first agree to the terms and provisions of this Agreement (the "**Terms**"). You may not use the Services if You do not accept the Terms. You can accept the Terms by signing the bottom of this Agreement.

#### 3. PROVISION OF THE SERVICES BY Play Mechanix™

- 3.1 Play Mechanix agrees to:
  - Provide access to CoinUp® servers via Operator's video game(s) that contain CoinUp® enabled software.
  - Provide Operator access to CoinUp® servers via www.coinup.com.
  - Run CoinUp® sponsored tournaments from time to time throughout the year and include Operator's video games(s) in such tournaments to the extent that federal, state and local laws provide.
  - Take responsibility for fulfillment and distribution of CoinUp® sponsored tournament prizes.
  - Manage and support CoinUp® players' online Trophy Club™ and allow players access to their statistics via www.bigbuckhunter.com and www.coinup.com.
  - Provide billing statements to Operator. Play Mechanix will make an electronic copy of the Operator's monthly bill available online at www.coinup.com at least four business days before automatically debiting fees due according to the Authorization Agreement (defined in <a href="Paragraph 4.1">Paragraph 4.1</a> below). (These fees accrue to Play Mechanix.)
  - Provide periodic statements for CoinUp® entry fees, and IRS 1099 reporting for CoinUp® sponsored prize awards.
  - Warrant CoinUp® online kit parts for 90-day replacement against defects in materials and workmanship.
  - Promote the CoinUp®, CoinUp® sponsored tournaments and gameplay on Play Mechanix products.
- 3.2 YOU ACKNOWLEDGE AND AGREE THAT PLAY MECHANIX WILL <u>NOT PROVIDE PRIZES FOR TOURNAMENTS THAT ARE CUSTOM CREATED BY THE OPERATOR, THOSE PRIZE AWARDS WILL BE THE SOLE RESPONSIBILITY OF THE OPERATOR.</u>
- 3.3 Play Mechanix is constantly innovating in order to provide the best possible experience for its users. You acknowledge and agree that the form and nature of the Services which Play Mechanix provides may change from time to time without prior notice to You.
- 3.4 As part of this continuing innovation, You acknowledge and agree that Play Mechanix may stop (permanently or temporarily) providing the Services (or any features within the Services) to You or to users generally at Play Mechanix' sole discretion, without prior notice to You.

Service Manual Forms

#### 4. USE OF SERVICES BY OPERATOR

#### 4.1 Operator agrees to...

- Submit a completed Authorization Agreement for Automated Payments form (the "Authorization Agreement").
- Properly register Operator's video games that utilize the CoinUp® system and keep each game's location information accurate.
- Keep Operator's account profile information on the CoinUp® servers up to date and accurate via the www.coinup.com website.
- Ensure that CoinUp® sponsored tournament rules and regulations are followed on location and report non-compliance or cheating immediately to Play Mechanix.
- Report significant malfunctions of equipment and software to Play Mechanix.
- The schedule of CoinUp® fees that will be charged for usage of the CoinUp® system may change from time to time. The current CoinUp® Fee Schedule is available by request from www.coinup.com. Operator further agrees that the CoinUp® Fee Schedule that is contained in the documents section of www.coinup.com at the time of signing this Agreement is the version that shall apply.
- Ensure adequate funds are available in the account specified in the Authorization Agreement to pay monthly bills
  due Play Mechanix pursuant to the terms of the Authorization Agreement. A \$40.00 late fee will apply for
  insufficient funds available for transfer.
- To use the Services only for purposes that are permitted by (a) the Terms and (b) any applicable law, regulation or generally accepted practices or guidelines in the relevant jurisdictions.
- Be responsible for fulfillment of prizes to participants in contests custom created by Operator using the CoinUp® system and do so in a prompt and accurate manner.
- Allow Play Mechanix to place corporate sponsorships and advertisements on CoinUp® enabled video games.
- You agree not to access (or attempt to access) any of the Services by any means other than through the interface(s) provided by Play Mechanix.
- You agree that You will not engage in any activity that interferes with or disrupts the Services (or the servers and networks which are connected to the Services).
- You agree that You will not reproduce, duplicate, copy, sell, trade or resell the Services for any purpose.
- Operator agrees that any violation of the Terms shall be grounds for immediate termination by Play Mechanix of this Agreement.

## **5. TOURNAMENT PROCEEDS & TAXES & LEGALITY**

The Operator agrees to pay taxes, fees, licenses and assessments ("Fees") on CoinUp® monies that may become due as a result of using Services. Operator shall insure that the operation of the CoinUp® system is conforming with all local, and state laws; and shall not operate the CoinUp® system in any jurisdiction where it is illegal to do so.

### **6. PASSWORDS AND ACCOUNT SECURITY**

- 6.1 You agree and understand that You are responsible for maintaining the confidentiality of passwords associated with any account You use to access the Services.
- 6.2 Accordingly, You agree that You are responsible to Play Mechanix for all activities that occur under your account.
- 6.3 If You become aware of any unauthorized use of your password or of your account, You agree to notify Play Mechanix immediately.

### 7. CONTENT IN THE SERVICES

- 7.1 You understand that all information (such as data files, written text, music, audio files or other sounds, photographs, videos or other images) which You may have access to as part of, or through your use of, the Services (all such information is referred to below as the "Content") is the sole responsibility of the person from which such Content originated.
- 7.2 You should be aware that Content presented to You as part of the Services, including but not limited to advertisements in the Services and sponsored Content within the Services may be protected by intellectual property rights which are owned by the sponsors or advertisers who provide that Content to Play Mechanix (or by other persons or companies on their behalf). You may not modify, rent, lease, loan, sell, distribute or create derivative works based on this Content (either in whole or in part) unless You have been specifically told that You may do so by Play Mechanix or by the owners of that Content, as the case may be, in a separate written agreement.
- 7.3 Play Mechanix reserves the right (but shall have no obligation) to pre-screen, review, flag, filter, modify, refuse or remove any or all Content from any Services.
- 7.4 You agree that You are solely responsible for (and that Play Mechanix has no responsibility to You or to any third party for) any Content that You submit, post, transmit or display on, or through, the Services (all such Content is referred to below as the "Operator Content") and for the consequences of your actions (including any loss or damage which Play Mechanix may suffer) by doing so.
- 7.5 You agree that You will not willfully or knowingly upload Operator Content to the CoinUp® servers that violates the copyright or trademark of another individual or entity; provided, however, you agree to indemnify Play Mechanix for any losses it may sustain as a result of such upload that violates the copyright or trademark of another individual or entity, whether or not such violation was committed willfully or knowingly.

#### 8. PROPRIETARY RIGHTS

- 8.1 During the course of this Agreement, You may become aware of information relating to the Play Mechanix' products, software research and development, inventions, processes, techniques, designs or other technical or business information, including, but not limited to information relating to the Software and the Services and proprietary information developed by Play Mechanix in the course of developing and producing the Software and the Services. All such information and all physical forms thereof, including the Terms, whether disclosed to You before or after this Agreement is signed, are considered by Play Mechanix to be proprietary and confidential, and shall be hereinafter collectively referred to as the "Proprietary Information".
- 8.2 Both during the term of this Agreement and after this Agreement is terminated, You agree that, except as authorized by this Agreement or in writing by Play Mechanix, You will: (i) preserve and protect the confidentiality of all Proprietary Information; (ii) not disclose or otherwise disseminate to anyone, except as necessary to carry out the Terms, the existence, source, content or substance of the Proprietary Information; (iii) not use Proprietary Information in any way other than in furtherance of this Agreement; and (iv) not disclose, use or copy any information or materials received in confidence by You during the course of this Agreement from a third party or about a third party.
- 8.3 You acknowledge and agree that Play Mechanix (or Play Mechanix' licensors) own all legal right, title and interest in and to the Services, including any intellectual property rights which subsist in the Services (whether those rights happen to be registered or not, and wherever in the world those rights may exist). You further acknowledge that the Services contain information which is designated confidential by Play Mechanix and that You shall not disclose such information without Play Mechanix' prior written consent.
- 8.4 Unless You have agreed otherwise in writing with Play Mechanix, nothing in the Terms gives You a right to use any of Play Mechanix' trade names, trademarks, service marks, logos, domain names and other distinctive brand features.
- 8.5 Other than the Operator Content License described in <u>Section 10</u> below, Play Mechanix acknowledges and agrees that it obtains no right, title or interest from You (or your licensors) under these Terms in or to the Operator Content, including any intellectual property rights which subsist in the Operator Content (whether those rights happen to be registered or not, and wherever in the world those rights may exist). Unless You have agreed otherwise in writing with Play Mechanix, You agree that You are responsible for protecting and enforcing such rights and that Play Mechanix has no obligation to do so on your behalf. Play Mechanix further acknowledges that servers may contain information which is designated confidential by You

Service Manual Forms

and that Play Mechanix shall not disclose such information without your prior written consent.

8.6 You agree that You shall not remove, obscure or alter any proprietary rights notices (including copyright and trade mark notices) which may be affixed to or contained within the Services.

8.7 Unless You have been expressly authorized to do so in writing by Play Mechanix, You agree that in using the Services, You will not use any trade mark, service mark, trade name or logo of any company or organization in a way that is likely or intended to cause confusion about the owner or authorized user of such marks, names or logos.

#### 9. LICENSE FROM Play Mechanix™

- 9.1 Play Mechanix gives You a worldwide, royalty-free, non-assignable and non-exclusive license (the "Software License") to use the software provided to You by Play Mechanix as part of the Services as provided to You by Play Mechanix (hereinafter referred to as the "Software"). The Software License is for the sole purpose of enabling You to use and enjoy the benefit of the Services as provided by Play Mechanix, in the manner permitted by the Terms.
- 9.2 You may not (and You may not permit anyone else to) copy, modify, create a derivative work of, reverse engineer, decompile or otherwise attempt to extract the source code of the Software or any part thereof, unless it is expressly required by law, or unless You have been specifically told that You may do so by Play Mechanix in writing.
- 9.3 Unless Play Mechanix has given You specific written permission to do so, You may not assign (or grant a sub-license of) your rights to the Software License, grant a security interest in or over your rights to the Software License, or otherwise transfer any part of your rights to the Software License.

#### 10. CONTENT LICENSE FROM YOU

- 10.1 You retain copyright and any other rights You already hold in the Operator Content. By submitting, posting or displaying the Operator Content, You give Play Mechanix a perpetual, irrevocable, worldwide, royalty-free, paid-up and non-exclusive license (the "Operator Content License") to reproduce, adapt, modify, translate, publish, publicly perform, publicly display and distribute the Operator Content. The Operator Content License is for the sole purpose of enabling Play Mechanix to display, distribute and promote the Services.
- 10.2 You agree that the Operator Content License includes a right for Play Mechanix to make the Operator Content available to other companies, organizations or individuals with whom Play Mechanix has relationships for the provision of syndicated services, and to use the Operator Content in connection with the provision of those services.
- 10.3 You understand that Play Mechanix, in performing the required technical steps to provide the Services to our users, may (a) transmit or distribute the Operator Content over various public networks and in various media; and (b) make such changes to the Operator Content as are necessary to conform and adapt the Operator Content to the technical requirements of connecting networks, devices, services or media. You agree that the Operator Content License shall permit Play Mechanix to take these actions.
- 10.4 You confirm and warrant to Play Mechanix that You have all the rights, power and authority necessary to grant the Operator Content License described in this <u>Section 10</u>.

## **11. SOFTWARE UPDATES**

11.1 The Software which You use may automatically download and install updates from time to time from Play Mechanix. These updates are designed to improve, enhance and further develop the Services and may take the form of bug fixes, enhanced functions, new software modules and completely new versions. You agree to receive such updates (and permit Play Mechanix to deliver these to You) as part of your use of the Services.

#### 12. EXCLUSION OF WARRANTIES

- 12.1 NOTHING IN THESE TERMS, INCLUDING <u>SECTIONS 12</u> AND <u>13</u>, SHALL EXCLUDE OR LIMIT PLAY MECHANIX' WARRANTY OR LIABILITY FOR LOSSES WHICH MAY NOT BE LAWFULLY EXCLUDED OR LIMITED BY APPLICABLE LAW. SOME JURISDICTIONS DO NOT ALLOW THE EXCLUSION OF CERTAIN WARRANTIES OR CONDITIONS OR THE LIMITATION OR EXCLUSION OF LIABILITY FOR LOSS OR DAMAGE CAUSED BY NEGLIGENCE, BREACH OF CONTRACT OR BREACH OF IMPLIED TERMS, OR INCIDENTAL OR CONSEQUENTIAL DAMAGES. ACCORDINGLY, ONLY THE LIMITATIONS WHICH ARE LAWFUL IN YOUR JURISDICTION WILL APPLY TO YOU AND OUR LIABILITY WILL BE LIMITED TO THE MAXIMUM EXTENT PERMITTED BY LAW.
- 12.2 YOU EXPRESSLY UNDERSTAND AND AGREE THAT YOUR USE OF THE SERVICES IS AT YOUR SOLE RISK AND THAT THE SERVICES ARE PROVIDED "AS IS" AND "AS AVAILABLE."
- 12.3 IN PARTICULAR, PLAY MECHANIX, ITS PARENT, ITS SUBSIDIARIES AND AFFILIATES, AND ITS LICENSORS DO NOT REPRESENT OR WARRANT TO YOU THAT:
- (A) YOUR USE OF THE SERVICES WILL MEET YOUR REQUIREMENTS;
- (B) YOUR USE OF THE SERVICES WILL BE UNINTERRUPTED, TIMELY, SECURE OR FREE FROM ERROR;
- (C) ANY INFORMATION OBTAINED BY YOU AS A RESULT OF YOUR USE OF THE SERVICES WILL BE ACCURATE OR RELIABLE; AND
- (D) THAT DEFECTS IN THE OPERATION OR FUNCTIONALITY OF ANY SOFTWARE PROVIDED TO YOU AS PART OF THE SERVICES WILL BE CORRECTED.
- 12.4 YOU EXPRESSLY UNDERSTAND AND AGREE THAT ANY MATERIAL DOWNLOADED OR OTHERWISE OBTAINED THROUGH THE USE OF THE SERVICES IS DONE AT YOUR OWN DISCRETION AND RISK AND THAT YOU WILL BE SOLELY RESPONSIBLE FOR ANY DAMAGE TO YOUR COMPUTER SYSTEM OR OTHER DEVICE OR LOSS OF DATA THAT RESULTS FROM THE DOWNLOAD OF ANY SUCH MATERIAL.
- 12.5 YOU EXPRESSLY UNDERSTAND AND AGREE NO ADVICE OR INFORMATION, WHETHER ORAL OR WRITTEN, OBTAINED BY YOU FROM PLAY MECHANIX OR THROUGH OR FROM THE SERVICES SHALL CREATE ANY WARRANTY NOT EXPRESSLY STATED IN THE TERMS.
- 12.6 PLAY MECHANIX FURTHER EXPRESSLY DISCLAIMS ALL WARRANTIES AND CONDITIONS OF ANY KIND, WHETHER EXPRESS OR IMPLIED, INCLUDING, BUT NOT LIMITED TO THE IMPLIED WARRANTIES AND CONDITIONS OF MERCHANTABILITY, FITNESS FOR A PARTICULAR PURPOSE AND NON-INFRINGEMENT.

### 13. LIMITATION OF LIABILITY

- 13.1 SUBJECT TO THE PROVISIONS OF <u>PARAGRAPH 12.1</u> ABOVE, YOU EXPRESSLY UNDERSTAND AND AGREE THAT PLAY MECHANIX, ITS PARENT, ITS SUBSIDIARIES AND AFFILIATES, AND ITS LICENSORS SHALL NOT BE LIABLE TO YOU FOR:
- (A) ANY DIRECT, INDIRECT, INCIDENTAL, SPECIAL CONSEQUENTIAL OR EXEMPLARY DAMAGES WHICH MAY BE INCURRED BY YOU, HOWEVER CAUSED AND UNDER ANY THEORY OF LIABILITY. THIS SHALL INCLUDE, BUT NOT BE LIMITED TO, ANY LOSS OF PROFIT (WHETHER INCURRED DIRECTLY OR INDIRECTLY), ANY LOSS OF GOODWILL OR BUSINESS REPUTATION, ANY LOSS OF DATA SUFFERED, COST OF PROCUREMENT OF SUBSTITUTE GOODS OR SERVICES, OR OTHER INTANGIBLE LOSS; OR
- (B) ANY LOSS OR DAMAGE WHICH MAY BE INCURRED BY YOU, INCLUDING BUT NOT LIMITED TO LOSS OR DAMAGE AS A RESULT OF:
- (I) ANY RELIANCE PLACED BY YOU ON THE COMPLETENESS, ACCURACY OR EXISTENCE OF ANY ADVERTISING, OR AS A RESULT OF ANY RELATIONSHIP OR TRANSACTION BETWEEN YOU AND ANY ADVERTISER OR SPONSOR WHOSE ADVERTISING APPEARS ON THE SERVICES; OR
- (II) ANY CHANGES WHICH PLAY MECHANIX MAY MAKE TO THE SERVICES, OR FOR ANY PERMANENT OR TEMPORARY CESSATION IN THE PROVISION OF THE SERVICES (OR ANY FEATURES WITHIN THE SERVICES); OR
- (III) THE DELETION OF, CORRUPTION OF, OR FAILURE TO STORE, ANY CONTENT AND OTHER COMMUNICATIONS DATA MAINTAINED OR TRANSMITTED BY OR THROUGH YOUR USE OF THE SERVICES; OR
- (III) YOUR FAILURE TO PROVIDE PLAY MECHANIX WITH ACCURATE ACCOUNT INFORMATION; OR
- (IV) YOUR FAILURE TO KEEP YOUR PASSWORD OR ACCOUNT DETAILS SECURE AND CONFIDENTIAL.

Service Manual Forms

13.2 THE LIMITATIONS ON PLAY MECHANIX' LIABILITY TO YOU IN <u>PARAGRAPH 13.1</u> ABOVE SHALL APPLY WHETHER OR NOT PLAY MECHANIX HAS BEEN ADVISED OF OR SHOULD HAVE BEEN AWARE OF THE POSSIBILITY OF ANY SUCH LOSSES ARISING.

#### 14. COPYRIGHT AND TRADEMARK POLICY

14.1 It is Play Mechanix' policy to respond to notices of alleged copyright infringement that comply with applicable international intellectual property law (including, in the United States, the Digital Millennium Copyright Act) and to terminate the accounts of infringers.

#### **15. MISCELLANEOUS**

- 15.1 This Agreement shall be governed and interpreted in accordance with the substantive laws of the State of Illinois. The parties agree that any litigation for injunctive relief shall be resolved in the state or federal courts within Cook County, Illinois.
- 15.2 Should any provision of this Agreement be held void, invalid or inoperative, by a Court of competent jurisdiction, the remaining provisions of this Agreement shall not be affected and shall continue in full force and effect.
- 15.3 This Agreement states the entire agreement between parties with respect to the subject hereof and supersedes all prior oral and written negotiations, understandings and agreements between the parties hereto concerning the subject matter hereof. No amendment or modification of this Agreement shall be made except by an instrument in writing signed by both parties.
- 15.4 No waiver of any of the provisions of this Agreement or any breach thereof or failure of any condition therein shall be deemed, or shall constitute, a waiver of any other provision, whether or not similar, nor shall any waiver constitute a continuing waiver. No waiver shall be implied from any conduct or course of conduct of any party. No waiver shall be binding unless executed in writing the by the party making the waiver.
- 15.5 Subject to the restrictions on transfer herein, this Agreement shall inure to the benefit of and be binding upon Play Mechanix and Operator and their respective heirs, executors, trustees, beneficiaries, legal representatives, successors and assigns.
- 15.6 Except for Play Mechanix' parent corporation, no other person, corporation, partnership or other entity, shareholder, director, officer, employee, independent contractor, vendor, customer or any other third party shall be deemed to be a third party beneficiary of any provisions herein.

Ву	
OPERATOR LEGAL COMPANY NAME	OPERATOR SIGNATURE
Play Mechanix™ Inc., an Illinois corporation	Play Mechanix™ Authorized Signature



Operator Registration Form					
Before you register games, you must register an operator account!					
Operator Name					
Company Name					
Operator Address					
City, State, Zip					
Country					
Operator Phone					
Operator Fax					
Operator Email					
Contact Preference		Email		Phone	
Debit Account On File:		Yes	□ Auto	No (If No, include Authorization Agreement for omated Payments.)	
Mail or fax completed form to Play Mechanix™					
800 Roosevelt Road, Suite D-103, Glen Ellyn, IL 60137					
Phone (630) 942-1070 Fax (630) 942-1073					
Fax (630) 348-2099					
For processing, allow 2 to 5 business days.					

- After Play Mechanix™ receives your registration, login information for your accounts will be mailed.
- To register games online, manually log in with your operator number and PIN.
- To log in to your CoinUp® Account at www.coinup.com, use your email address and password.
- After you receive your login information, you can change it through your Web account. To change your account information, use the My Profile tab.

Service Manual Forms

Cell#	IMEI	L.O.S	Operator ID#	
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Rev. C1

# CoinUp® Cellular Terms of Service Agreement

This agreement is made between Play Mechanix™, Inc. ("PM","we","us", or "ours") and the Operator ("Operator", "you", or "your") and covers the usage and fees associated with a cellular modem device ("Equipment") that you order from us connected to one of your games allowing it to communicate with the CoinUp® online network ("Service"). This agreement must be signed and returned to us before we will activate a new line of service. PLEASE READ THIS AGREEMENT CAREFULLY BEFORE ORDERING CELLULAR SERVICE FOR YOUR CoinUp® CONNECTED GAME AND SIGNING THIS AGREEMENT.

#### **Provision of Services**

Upon ordering the cellular modem, Play Mechanix<sup>™</sup>, Inc. will in turn order a line of cellular service ("Service") for the cellular modem. Play Mechanix<sup>™</sup>, Inc. provides cellular service from one or more cellular providers of service throughout the United States ("Cellular Provider"). We do this to gain volume pricing for you and thereby lower the price of the Service. All costs charged to Play Mechanix<sup>™</sup>, Inc. for your line of cellular service are passed through directly to you. Ordering the Service from us is not the only option for you. You may obtain cellular service independently to connect your game. In this case, you will be responsible for all service fees and commitments. Please contact Play Mechanix<sup>™</sup>, Inc. before ordering your own cellular modem to ensure that you purchase a modem device that will be compatible with the game.

## **Service Commitment and Early Termination Fee**

By ordering this Service the Operator agrees to the following:

To pay the monthly fee associated with each line of service which will be billed to your CoinUp® account. To keep the Service for at least a period of one year from the date of ordering ("Service Commitment"). After the initial one year term you may terminate the service at anytime with 30 days notice. If you wish to terminate the Service prior to the initial one year term, you agree to pay us an Early Termination Fee of \$175. The Early Termination Fee is not a penalty but rather the exact fee we will be charged by the cellular provider. AFTER YOUR SERVICE COMMITMENT THIS AGREEMENT SHALL RENEW ON A MONTH-TO-MONTH BASIS UNTIL EITHER PARTY GIVES NOTICE OF TERMINATION TO THE OTHER.

## **30-Day Cancellation Period**

You may terminate this agreement within thirty (30) days after activating without paying The Early Termination Fee. You will pay for service fees and charges incurred through the termination date. Also you may have to return the cellular modem purchased with this agreement. If you terminate after the 30<sup>th</sup> day but before the expiration of the Service Commitment, you will pay PM the Early Termination Fee associated with the line of service terminated. Either party may termination this agreement at any time after your Service Commitment ends with thirty (30) days notice to the other party. We may terminate this agreement at any time without notice if Cellular Provider ceases to provide service in your area. We may interrupt or terminate your service without notice for any conduct that we believe violates this agreement, or if you fail to make available funds to pay for service when due, or if we have reasonable cause to believe that your Equipment is being used for an unlawful purpose or in a way that may adversely affect the Cellular Provider's service.

### **Charges and Disputes**

You are responsible for paying all charges for or resulting from services provided under this agreement. Your monthly service charges will be billed through your CoinUp® account. Play Mechanix™, Inc. passes through charges directly from the Cellular Provider. If you believe that there is an error in the amount charged to your account for cellular service you may contact Play Mechanix™, Inc. to provide proof of charges from the Cellular

Provider for your service. You agree that Play Mechanix<sup>™</sup>, Inc. will handle all negotiation of rate fees and billing with the Cellular Provider. Play Mechanix<sup>™</sup>, Inc. agrees to use its best efforts to resolve any and all billing disputes with the Cellular Provider. Play Mechanix<sup>™</sup>, Inc. will in its sole discretion determine if a billing error has occurred.

## **Billing and Payment**

Billing takes place through your CoinUp® operator account. All methods of payment and late fees described in your CoinUp® Operator Agreement shall apply.

### **Changes to Terms and Rates**

The Cellular Provider may from time to time change the rates charged for the Service. Generally, if the Cellular Provider raises the rate for Service they will allow us to discontinue the Service without fee or penalty. If Play Mechanix™, Inc. receives notice of a rate increase from the Cellular Provider associated with your Service we agree to notify you and allow you the same option given to us. If the Cellular Provider lower the rate for Service, the new rate will automatically take effect for you on the same date that it takes effect for us.

#### **Data Connection Limitations**

Play Mechanix™, Inc. limits the capabilities of the Equipment so that it is only allowed to make data connections to CoinUp® servers. You agree not to use the Cellular Service provided by us for any other purpose than connecting your Game to the CoinUp® network. If Play Mechanix™, Inc. finds that you are using the Cellular Service for any other such purpose including but not limited to, web browsing, voice calls, and text messaging then we may immediately terminate the Cellular Service in which case you will pay all fees charged to this line of Service including the Early Termination Fee if we terminate this Service before the expiration of the Service Commitment.

## **Service Limitations and Limitation of Liability**

Service may be interrupted, delayed, or otherwise limited for a variety of reasons, including environmental conditions, unavailability of radio frequency channels, system capacity, priority access by National Security and Emergency Preparedness personnel in the event of disaster or emergency, coordination with other systems, equipment modifications and repairs, and problems with the facilities of interconnecting carriers. WE DO NOT GUARANTEE YOU UNINTERRUPTED SERVICE OR COVERAGE. Play Mechanix™, INC. MAKES NO WARRANTY, EXPRESS OR IMPLIED, OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE, SUITABILITY, OR PERFORMANCE REGARDING ANY SERVICES OR GOODS, AND IN NO EVENT SHALL PM BE LIABLE, WHETHER OR NOT DUE TO ITS OWN NEGLIGENCE, for any: (a) act or omission of a third party; (b) mistakes, omissions, interruptions, errors, failures to transmit, delays, or defects in the service provided by or through us; or (c) damage or injury caused by suspension or termination of service by PM. To the full extent allowed by law, you hereby release, indemnify and hold PM and its officers, directors, employees and agents harmless from and against any and all claims of any person or entity for damages of any nature arising in any way from or relating to, directly or indirectly, service provided by PM or any person's use thereof, INCLUDING CLAIMS ARISING IN WHOLE OR IN PART FROM THE ALLEGED NEGLIGENCE OF PM, or any violation by you of this Agreement. This obligation shall survive termination of your service with PM. PM is not liable to you for changes in operation, equipment, or technology that cause your Equipment or software to be rendered obsolete or require modification. SOME STATES DO NOT ALLOW DISCLAIMERS OF IMPLIED WARRANTIES OR LIMITS ON REMEDIES FOR BREACH. THEREFORE, THE ABOVE LIMITATIONS OR EXCLUSIONS MAY NOT APPLY TO YOU. THIS AGREEMENT GIVES YOU SPECIFIC LEGAL RIGHTS, AND YOU MAY HAVE OTHER RIGHTS WHICH VARY FROM STATE TO STATE.

#### Miscellaneous

This agreement, the signature sheet, terms of service for products and services not otherwise described herein that are posted on applicable PM web sites, and any documents expressly referred to herein or therein, make up the complete agreement between you and PM. If any provision of the agreement is found to be unenforceable by a court or agency of competent jurisdiction, the remaining provisions will remain in full force and effect. PM may assign this agreement, but you may not assign this agreement without our prior written consent. The law of the state of your billing address shall govern this agreement except to the extent that such law is preempted by or inconsistent with applicable federal law.

Signatures
------------

Operator Legal Name:
Ву:
Name/Title:
Date:

## **Contact Information**

For an authorized distributor near you, check the Raw Thrills website at www.rawthrills.com

Contact Betson Enterprise Headquarters or your local Betson office for sales, technical information, warranty or repair. Betson can be reached at (800) 524-2343 Fax (201) 438-4837 www.betson.com

## CoinUp® Service

PlayMechanix™ www.playmechanix.com 800 Roosevelt Road, Suite D-103 Glen Ellyn, IL 60137 (630) 942-1070 fax (630) 942-1073

### **Betson Southeast**

2150 Newmarket Pkwy. Suite 100 Marietta, GA 30067 (877) 758-9601 or (770) 303-0146

## **Betson Philadelphia Distributing**

310 Hansen Access Rd. King of Prussia, PA 19406 (610) 265-1155 fax (610) 265-0909

#### **Betson West-Buena Park**

5660 Knott Ave. Buena Park, CA 90621 (714) 228-7500 fax (714) 228-7515

#### **Betson Midwest**

1158 Tower Lane Bensenville, IL 60106 (630) 238-9400 Fax (630) 238-9409

## **Betson West**

3470 Depot Road Hayward, CA 94545 (510) 293-9127 or (800) 526-7906 fax( 510) 785-5317

### **Suzo-Happ Group** (for gun parts only)

106 Garlisch Drive Elk Grove, IL 60007 (888) 289-4277

## Raw Thrills, Inc.

5441 Fargo Ave. Skokie, IL 60077 (800) 753-2513 fax (201) 438-5019

### **Betson Enterprises Headquarters**

303 Paterson Plank Rd. Carlstadt, NJ 07072 (800) 524-2343 or (201) 438-1300 fax (201) 438-4837

## **Betson New England**

560 Turnpike St. Canton, MA 02021 (781) 821-8533 or (800) 274-6326 fax (781) 821-9082

### **Betson Advance Distributing**

6743 Thompson Rd. Syracuse, NY 13211 (315) 437-2400 Fax (315) 437-6130

### **Betson Pittsburgh Distributing**

2707 West Carson St.
Pittsburgh, PA 15204
(412) 331-8703 fax (412) 331-0712

## **Betson Baltimore Distributing**

6615 Tributary St. Suite F Baltimore, MD 21224 (410) 646-4100 or (800) 296-4100

### **Betson Texas Distributing**

1127 Conveyor Lane Dallas, TX 75247 (214) 638-4900 or (877) 638-4900 Fax (214) 638-4925